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The material in this document is for information only and subject to change without notice. While reasonable efforts have been made in the preparation of this document to assure its accuracy, LaCie assumes no liability resulting from errors or omissions in this document, or from the use of the information contained herein. LaCie reserves the right to make changes or revisions in the product design or the product manual without reservation and without obligation to notify any person of such revisions and changes.

## Canada Compliance Statement

This Class B digital apparatus meets all requirements of the Canadian Interference-Causing Equipment Regulations.

## FCC Statement



This device complies with Part 15 of the FCC Rules. Operation is subject to the following conditions:

1. The devices may not cause harmful interference
2. The devices must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try and correct the interference by one or more of the following measures:

- ◆ Reorient or relocate the receiving antenna.
- ◆ Increase the separation between the equipment and receiver.
- ◆ Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- ◆ Consult the dealer or an experienced radio/TV technician for help.

Modifications to this product not authorized by LaCie could void the FCC & Industry Canada regulations and negate your authority to operate the product.

## CE Manufacturer's Declaration for CE Certification

We, LaCie, solemnly declare that this product conforms to the following European standards: Class B EN60950, EN55022, EN55024, EN61000-3-2:2000, EN61000-3-3:2001

With reference to the following conditions: 73/23/EEC Low Voltage Directive; 89/336/EEC EMC Directive

## Others

For Switzerland, Annex 2.15 of SR 814.81 applies for batteries

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**NOTE:** The main cable must be in conformity with CEI 60227 or CEI 60245 and the type of plug must match the standards in the country of use.

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**CAUTION:** Modifications not authorized by the manufacturer may void the user's authority to operate this device.

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**CAUTION:** The LaCinema Black PLAY's warranty may be void as a result of the failure to respect the precautions listed above.

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This symbol on the product, remote control batteries, or on its packaging indicates that this product must not be disposed of with your other household waste. Instead, it is your responsibility to dispose of your waste equipment by handing it over to a designed collection point for the recycling of waste electrical and electronic equipment. The separate collection and recycling of your waste equipment at the time of disposal will help to conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment. For more information about where you can drop off your waste equipment for recycling, please contact your local city office, your household waste disposal service, or the shop where you purchased the product.

## Health and Safety Precautions

- ◆ Only qualified persons are authorized to carry out maintenance on this device.
- ◆ Read this User Manual carefully and follow the correct procedure when setting up the device.
- ◆ Do not open a disk drive or attempt to disassemble or modify it. Never insert any metallic object into the drive to avoid any risk of electrical shock, fire, short-circuiting or dangerous emissions. The disk drives shipped with your LaCinema Black PLAY contain no user-serviceable parts. If it appears to be malfunctioning, have it inspected by a qualified LaCie Technical Support representative.
- ◆ Never expose your device to rain, or use it near water, or in damp or wet conditions. Never place objects containing liquids on the LaCinema Black PLAY, as they may spill into its openings. Doing so increases the risk of electrical shock, short-circuiting, fire or personal injury.
- ◆ Make sure that the computer and LaCinema Black PLAY are electri-

cally grounded. If the devices are not grounded, there is an increased risk of electrical shock. Device power requirements 100-240 V~, 4A, 60-50 Hz, (Supply voltage fluctuations not exceeding  $\pm 10\%$  of the nominal, transient over-voltages according to over-voltage category II). This product is also designed for IT power distribution system with phase-to-phase voltage 230V.

## General Use Precautions

- ◆ Do not expose the LaCinema Black PLAY to temperatures outside the range of 5° C to 30° C (41° F to 86° F); or to operational humidity beyond 5-80%, non-condensing, or non-operating humidity beyond 10-90%, non-condensing. Doing so may damage the LaCinema Black PLAY or disfigure its casing. Avoid placing your LaCinema Black PLAY near a source of heat or exposing it to sunlight (even through a window). Inversely, placing your LaCinema Black PLAY in an environment that is too cold or humid may damage the unit.
- ◆ Always unplug the LaCinema Black PLAY from the electrical outlet if there is a risk of lightning or if it will be unused for an extended period of time. Otherwise, there is an increased risk of electrical shock, short-circuiting or fire.
- ◆ Use only the power supply shipped with the device.
- ◆ Do not place objects on top of the LaCinema Black PLAY or use excessive force on it.
- ◆ Never use excessive force on your LaCinema Black PLAY. If you detect a problem, see the Troubleshooting section in this manual.

---

**CAUTION:** A shielded-type power cord is required in order to meet FCC emission limits and also to prevent interference to the nearby radio and television reception. It is essential that only the supplied power cord be used.

---

## Operating Environment Temperatures

- ◆ Do not expose the LaCinema Black PLAY to temperatures outside the range of 5° C to 30° C (41° F to 86° F). As high end audio/video appliance, the LaCinema Black PLAY has been designed with an efficient ventilation system. Allow 5 cm of clearance for airflow on all sides of the LaCinema Black PLAY to prevent overheating. See [Fig. 01](#).
- ◆ Do not stack objects on top of the LaCinema Black PLAY, as they may interfere with the built-in WiFi antenna. See [Fig. 02](#).

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**IMPORTANT INFO:** Any loss, corruption or destruction of data while using a LaCie drive is the sole responsibility of the user, and under no circumstances will LaCie be held liable for the recovery or restoration of this data. To help prevent the loss of your data, LaCie highly recommends that you keep **TWO** copies of your data; one copy on your external hard disk, for instance, and a second copy either on your internal hard disk, another external hard disk or some other form of removable storage media. LaCie offers a complete line of CD and DVD drives. If you would like more information on backup, please refer to our website.

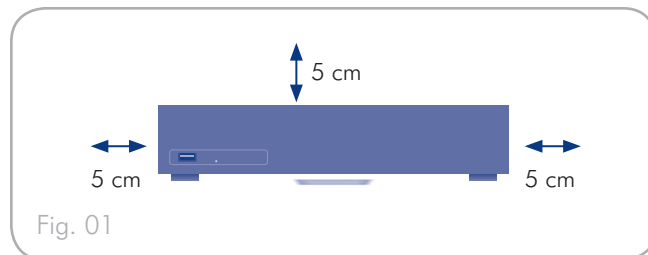
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**IMPORTANT INFO:** 1GB = 1,000,000,000 bytes. 1TB = 1,000,000,000,000 bytes. Once formatted, the actual available storage capacity varies depending on operating environment (typically 5-10% less).

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# 1. Introduction

Congratulations on the purchase of your new LaCinema Black PLAY! A premium media center, LaCinema Black PLAY plugs directly into a wide array of audio/visual equipment for instant playback of home movies, music, or photos.

Featuring the most advanced technologies, the LaCinema Black PLAY offers high definition multimedia playback and a UPnP network media player together in an elegant glossy black design.

To get started, simply connect the LaCinema Black PLAY to your TV and use the included remote to easily navigate through the menus, called [Spaces](#), listen to music, view photos or watch High definition movies.

LaCinema Black PLAY has been design to offer a new media experience providing ease of use in combination with the latest available technologies.

## Quick Links

### Click a topic:

- ◆ [Setting Up the LaCinema Black PLAY](#)
- ◆ [Using the Remote Control](#)
- ◆ [Playing Multimedia Files](#)



## 1.1. Minimum System Requirements



### Windows Users

- ◆ 500 MHz Intel Pentium II or later
- ◆ Windows 2000, XP or Vista
- ◆ 256 MB RAM
- ◆ USB interface port
- ◆ Internet connection (for downloading updates)
- ◆ Windows Media Player 11 or later (free download from Microsoft website)



### Mac Users

- ◆ Intel Core Duo
- ◆ Mac OS 10.3.9
- ◆ 1 GB RAM
- ◆ UPnP Media Server to stream content to your LaCinema Black PLAY
- ◆ Internet connection (for downloading updates)

## 1.2. Supported Formats

<b>Video Codecs</b>	MPEG-1, MPEG-2 / HD, MPEG-4, DIVX, XVID, H.264 HD, WMV9 HD
<b>Video Format</b>	AVI, DIVX, MPG, MP4, MKV, WMV, MOV, ISO, VOB, IFO, ASF, TS, TP, TRP, M2TS
<b>Max Decoding Resolution</b>	1920 x 1080p
<b>Upscaling</b>	1080i for standard definition movies
<b>Audio</b>	MP3, WMA, AAC, OGG, AC3, MP4, WAV/LPCM
<b>Playlist</b>	M3U
<b>DTS</b>	Pass-through to compatible audio amplifier
<b>Photo</b>	Lossless JPEG (excluding progressive JPEG), PNG, GIF, BMP, TIF
<b>Output</b>	<ul style="list-style-type: none"> <li>◆ Video: HDMI, Component (YUV), Composite (CVBS)</li> <li>◆ Audio: Optical Audio, Audio Stereo</li> </ul>
<b>Network</b>	<ul style="list-style-type: none"> <li>◆ Ethernet 10/100 Mbps</li> <li>◆ WiFi (802.11n)</li> </ul>
<b>TV Systems</b>	PAL / NTSC
<b>File Systems (external USB drive)</b>	<ul style="list-style-type: none"> <li>◆ NTFS (read/write)</li> <li>◆ FAT32 (read/write)</li> <li>◆ HFS+ (read only) (HFS+ Journaled is NOT supported)</li> </ul>

### 1.3. Box Content

Your LaCinema Black PLAY package contains the system tower and an accessories box containing the items listed below.

1. LaCinema Black PLAY
2. Remote control
3. 2 x AAA batteries
4. Component 3xRCA Male/Male cable
5. Composite/2 audio RCA Male/Male cable
6. HDMI cable
7. USB cable
8. External power supply
9. Quick Install Guide
10. Utilities CD-ROM

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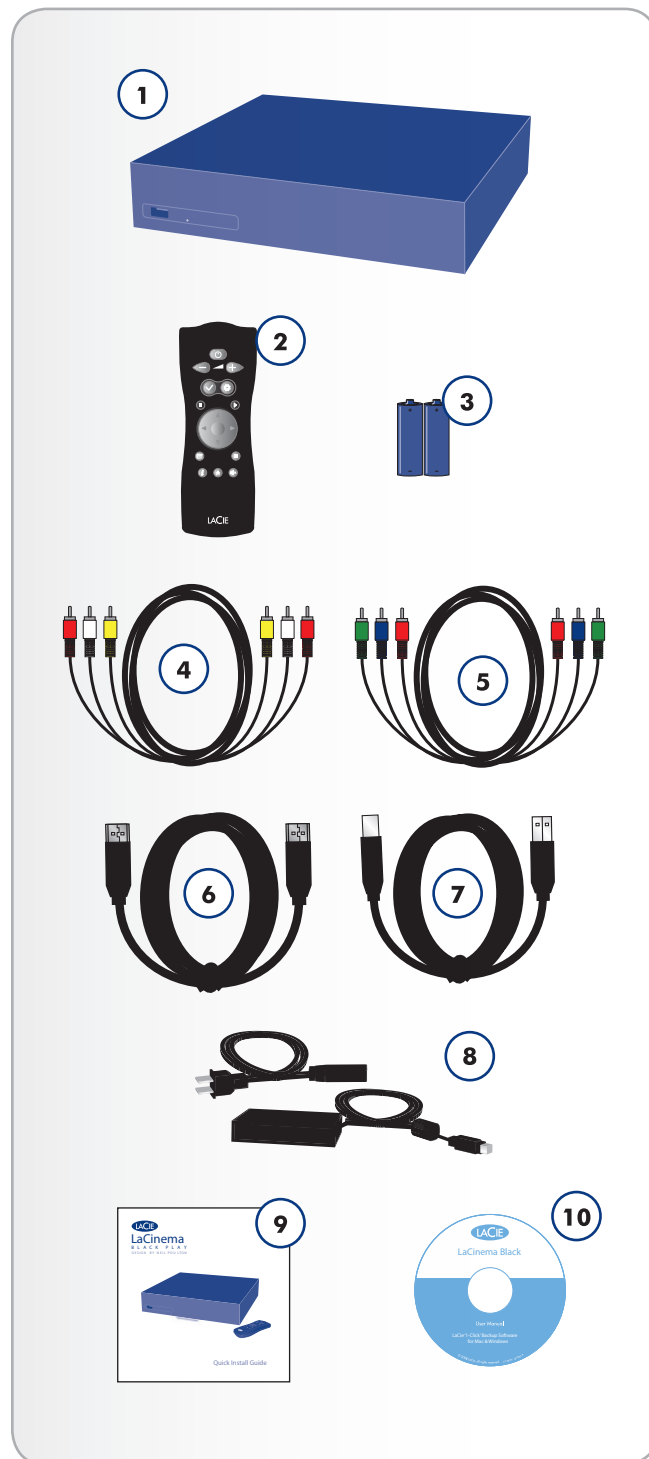
**IMPORTANT INFO:** Please save your packaging. In the event that the drive should need to be repaired or serviced, it must be returned in its original packaging.

---

### 1.4. Languages

#### Supported Languages

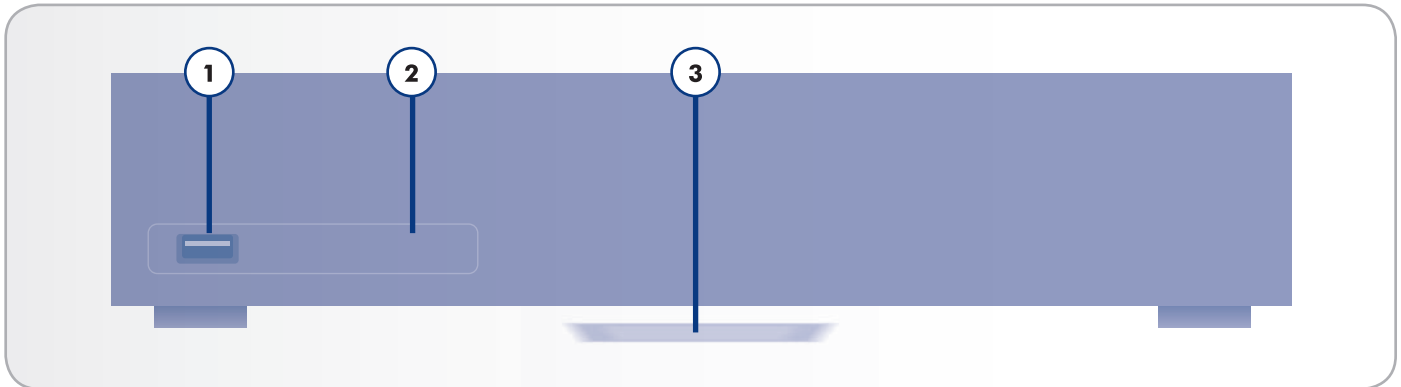
- ❖ English
- ❖ French
- ❖ Italian
- ❖ German
- ❖ Spanish





## 1.5. Views of the LaCinema Black PLAY

### 1.5.1. Front View

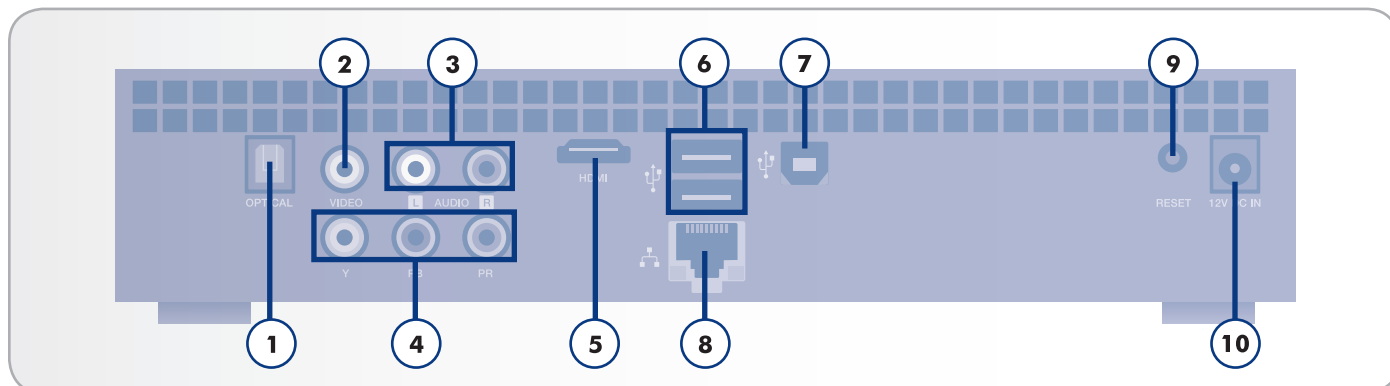


- 1. USB expansion port** – Connect a USB flash disk, hard disk or card reader to access its multimedia files directly from your TV.
- 2. Infrared receiver** – Receives the infrared signal from the remote control. Make sure the receiver is not obstructed.
- 3. Status light** – See chart below.

### 1.5.2. Status Light Behavior

LaCinema Black PLAY behavior	Status light
On	On
Off or in Stand by	Off
Starting up	On
Playing content	Off
Resetting to default	On
Receiving a command from the remote	Flashes once

### 1.5.3. Rear View



- 1. Digital Optical Audio OUT connector** – Use an optical digital audio cable (not included) to connect to your home theater system for digital sound
- 2. Composite Video (CVBS) OUT connector** – Composite video provides good video quality for non-high definition TV. Connect a separate cable for audio output.
- 3. Composite (Analog) Audio left (white) and right (red) OUT connectors** – Stereo audio provides good analog sound output
- 4. Component Video OUT connector** – Component Video provides high-definition picture up to 1080i using the Component Video cable. Connect a separate cable for audio (stereo cable or digital optical cable).
- 5. HDMI connector** – Connects to a TV, A/V receiver, or home theater system. HDMI provides a pure digital connection for high definition video and digital audio all in one cable. If your TV has a DVI (Digital Video Interface) jack, you can use an HDMI-to-DVI adapter (sold separately) for a digital video connection to your TV. You will need to connect a separate cable for audio.
- 6. USB 2.0 connector (for external disk connection)** – Connect USB external storage devices (such as hard disks or flash keys) or memory card readers to browse, play and manage content directly from your TV.
- 7. USB 2.0 connector (for PC connection)** – Connects to a computer in order to transfer multimedia files

- 9. Reset to Factory Settings button** – Press this button if your LaCinema Black PLAY does not respond. All the settings will be reset and the installation wizard will run.
- 10. External power supply connector** – Plug in the power supply

**WiFi connection** – Antenna is inside the product. Connect the LaCinema Black PLAY through WiFi to a network in order to transfer multimedia files

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**IMPORTANT INFO:** Do not stack objects on top of the LaCinema Black PLAY, as they may interfere with the WiFi antenna.

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**TECHNICAL NOTE:** Mac OS X users cannot directly connect the LaCinema Black to their computers via USB.

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- 8. Ethernet connector** – Connects to a network in order to transfer multimedia files

## 2. Using the Remote Control

Some of the buttons of the remote control have different functions or no function at all depending on the type of file you are viewing. This chapter discusses the button functions for each type of file (movies, photos and music) and battery installation.

### 2.1. Battery Installation

The remote control uses two AAA batteries. The batteries are not pre-installed, so you will need to install them before you can use the remote control.

#### To install the batteries:

1. Remove the battery compartment cover.
2. Load the batteries onto the battery compartment. Position the batteries so that the “+” symbols on the batteries face the same direction as the “+” symbols on the battery compartment.
3. Slide the battery compartment cover back into the remote.

---

**IMPORTANT INFO:** If you will not be using the remote control for an extended period of time, LaCie recommends that you remove the batteries.

---

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**IMPORTANT NOTE:** Make sure there is a clear path between the remote control and the LaCinema Black PLAY.

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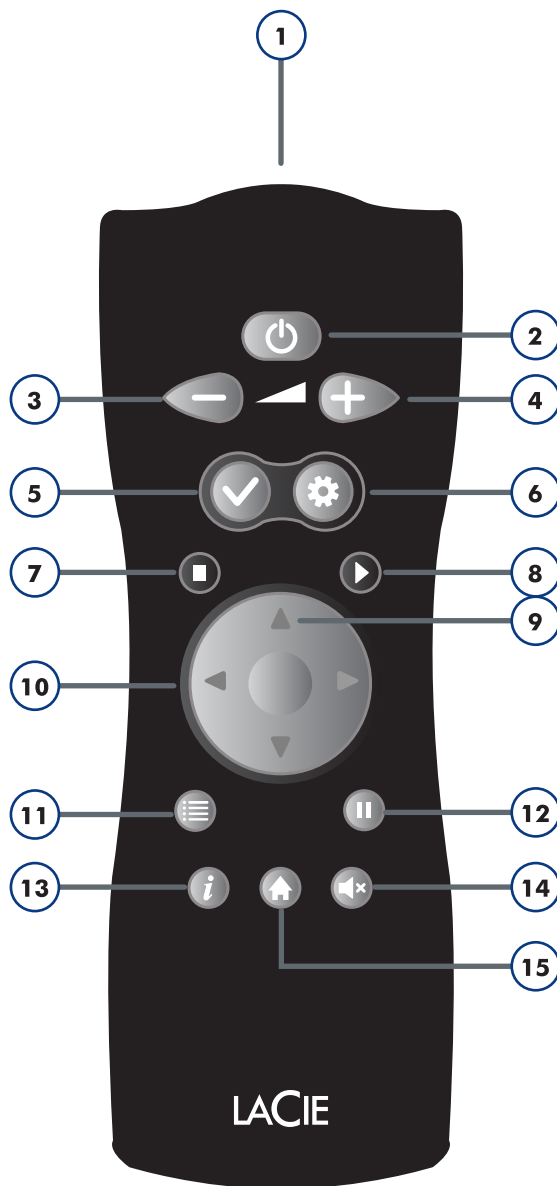


## 2.2. Remote Control Key Index

The LaCinema Black PLAY's remote control allows you to control the LaCinema Black PLAY while its connected to your TV or home theatre center.

Button	Function
<b>1.</b> Infra-red emitter	Sends signals to the LaCinema Black PLAY
<b>2.</b> Stand-by	Resume stand-by
<b>3.</b> Volume down	Adjust volume down
<b>4.</b> Volume up	Adjust volume up
<b>5.</b> Mark	Mark items for various actions; create playlist
<b>6.</b> Options/Settings	Action menu, Setup
<b>7.</b> Stop/Cancel	Stop the current file playback
<b>8.</b> Play/OK	Selects or plays
<b>9.</b> Up/Down	Scroll through lists
<b>10.</b> Left/Right	Scroll through menus or fast forward/rewind
<b>11.</b> List	Show list or file during playback
<b>12.</b> Pause	Pause playback
<b>13.</b> Information	Show file properties
<b>14.</b> Mute	Mute sound
<b>15.</b> Home	Go to home menu

[continued on the next page >>](#)




### 2.2.1. Important Button Details

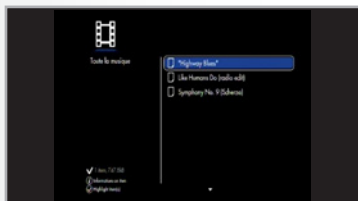


**Mark button:** This button is used to mark or unmark a file or folder for future action, such as copy/paste or to create a playlist in the different media spaces.

Once the item is marked, the selected item's summary is displayed with the number of files and total size.

You can display the list of marked items by pressing the **Options/Settings**  button and selecting **Show Marked Item List** from the contextual menu.

The item's list should then be cleared by selecting **Unmark Marked Item List** from the contextual menu.



**Options/Settings button:** This button is used to display the available settings or actions in the different media spaces.

From the **Home** menu, this button will direct you to the LaCinema's main **Settings** menu. In other media spaces or during playback, a contextual menu will be displayed with available actions.



**Play/OK button:** This button allows you to confirm a selection and to start playback in the different media spaces.



## 3. Setting Up the LaCinema Black PLAY

Setup consists of six steps:

- ◆ [STEP 1: Connect to TV](#) (section 3.1)
- ◆ [STEP 2: Connect the Power Supply](#) (section 3.2)
- ◆ [STEP 3: Turning on the TV](#) (section 3.3)
- ◆ [STEP 4: Complete the Installation Wizard](#) (section 3.4)
- ◆ [STEP 5: Connect to Your Network](#) (section 3.5)

### 3.1. STEP 1: Connect to TV

The LaCinema Black PLAY supports different ways of connecting to televisions. From the following methods, choose the setup that matches the ports on your television or receiver:

- ◆ HDMI (high definition) (section 3.1.1)
- ◆ Component (high definition) (section 3.1.2)
- ◆ Composite (standard definition) (section 3.1.3)

In each of the above connection methods, it is possible to connect the LaCinema Black PLAY to home theater systems by plugging the S/PDIF cable (not included) to your digital amplifier via the digital optical audio connector (see section 3.1.2. [Component & Analog Stereo Audio \(High Definition\) Connection](#) for details.

The chart at right illustrates the qualities made possible by the different connection methods.

Definition	Connection	Max. Display Resolution
High Definition	HDMI	1080i
	Component	1080i
Standard Definition	Composite	576p

**TECHNICAL NOTE:** The connectors on the rear of your TV may not appear exactly the same as shown below. Please read the labels next to the connectors carefully to ensure correct connections.

[continued on the next page >>](#)

### 3.1.1. HDMI (High-Definition) Connection

**IMPORTANT INFO:** Before connecting the cable, power off your TV.

1. Connect one end of the HDMI cable to your television's HDMI port ([Fig. 04](#)).
2. Connect the other end to the HDMI port on the back of the LaCinema Black PLAY.

Move on to the next step, [3.2](#).

**TECHNICAL NOTE:** If your TV's HDMI port is being used by another device, or if your TV doesn't have an HDMI port, you can connect to the TV using either the Component or Composite connection (see section [3.1.2](#) or [3.1.3](#) for details).

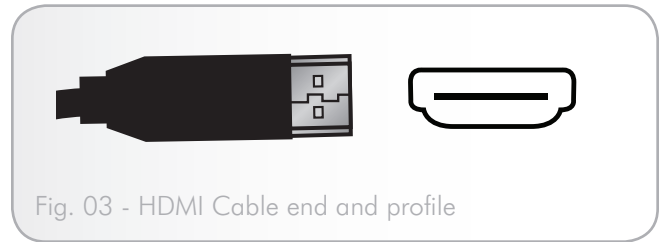


Fig. 03 - HDMI Cable end and profile

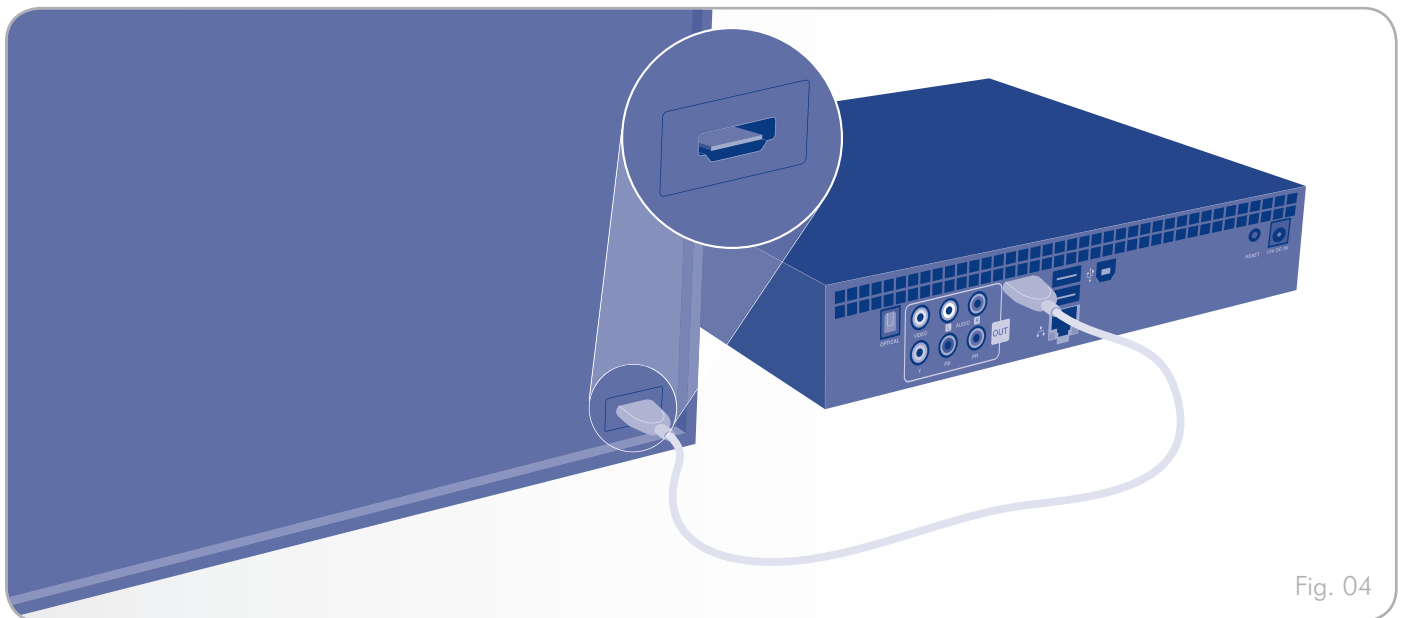



Fig. 04

### 3.1.2. Component & Analog Stereo Audio (High Definition) Connection

**IMPORTANT INFO:** Before connecting the cables, power off your TV.

1. Connect one end of the component (red, green, and blue) video cable to the component ports on your TV. For Audio output, connect the stereo audio cable (with red and white ends) to the stereo audio port on your TV. The stereo audio connectors you should use are usually located close to the TV's component ports.
2. Connect the other end of the component connectors to the five RCA ports (red, green, blue, white, and red connectors) on the back of the LaCinema Black PLAY.
3. If you choose to use this connection method you will have to change the Component mode using the remote control. After turning on the television (see section 3.3 for details), press the [Options/Settings](#)  button to navigate to the [Settings Space](#), and set the Component mode to YUV in the Video or Photo section.

Move on to the next step, [3.2](#).

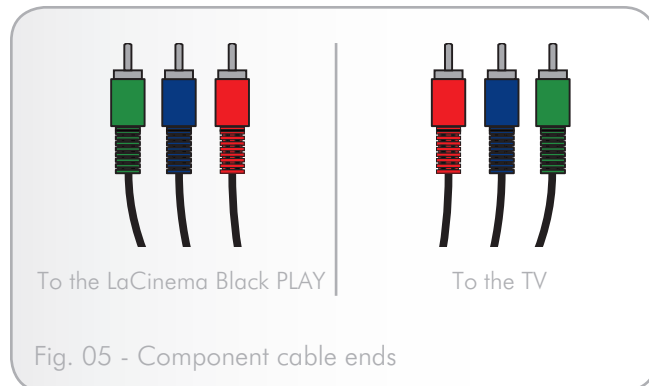


Fig. 05 - Component cable ends

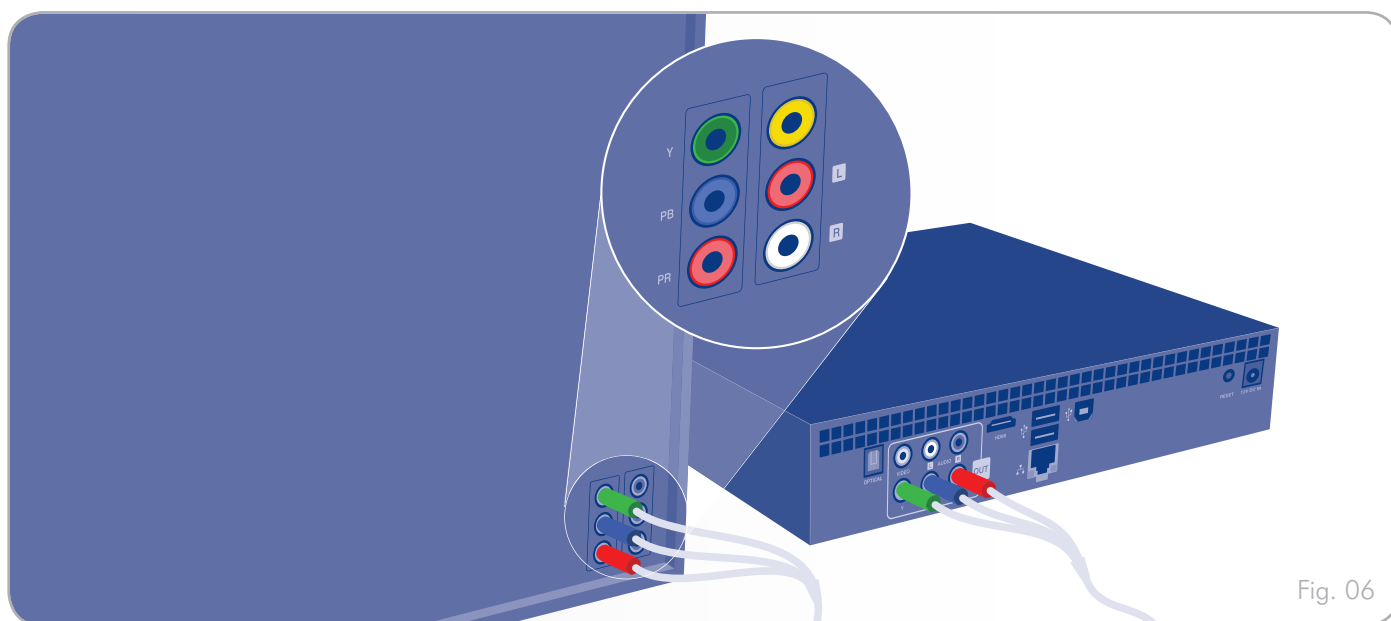


Fig. 06

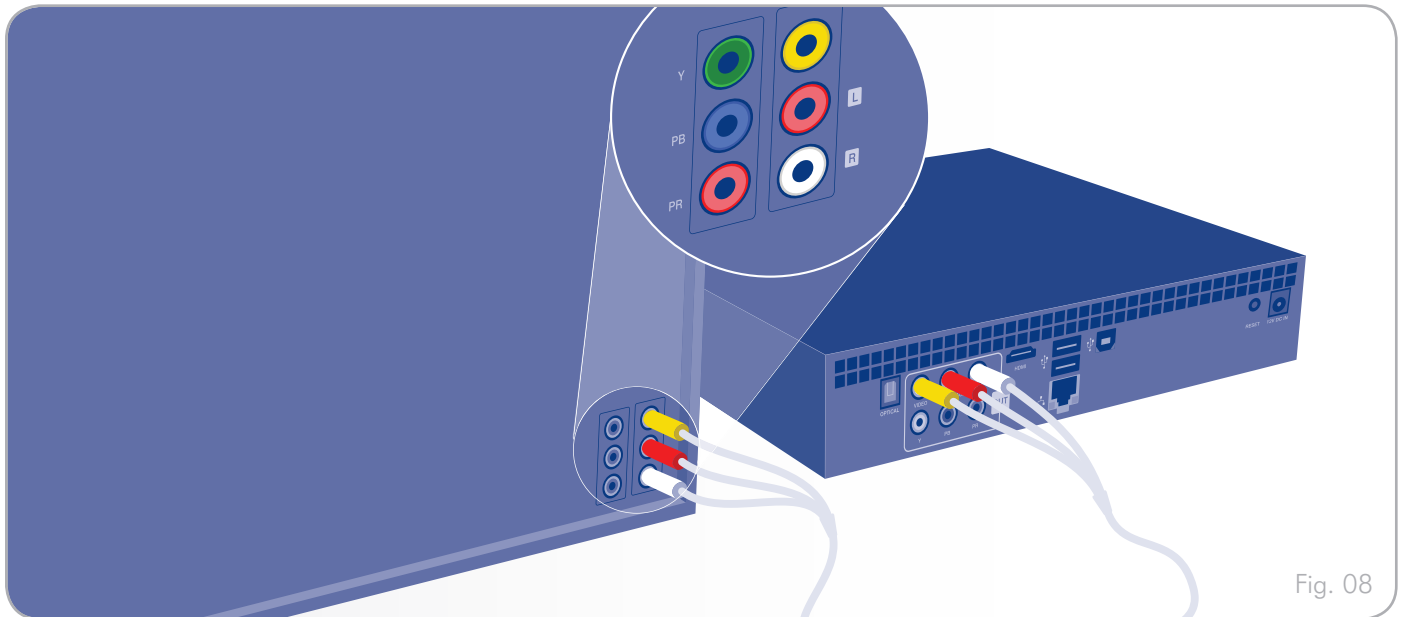
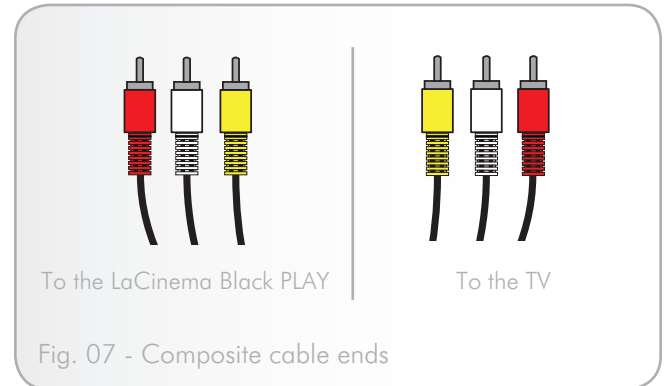


### 3.1.3. Composite & Analog Stereo Audio (Standard Definition) Connection

**IMPORTANT INFO:** Before connecting the cables, power off your TV.

1. Connect the yellow connector on one end of an analogue composite/stereo cable to the CVBS port on your TV (Fig. 08).
2. Connect the yellow connector on the other end of the composite/stereo cable to the LaCinema Black PLAY
3. Connect the analog audio parts of the cable (red and white connectors), to your TV and to the LaCinema Black PLAY.

Move on to the next step, [3.2](#).



### 3.1.4. Optical Audio (S/PDIF) Connection

**IMPORTANT INFO:** Before connecting the cable, power off your digital amplifier.

In the Composite or HDMI connection methods, it is possible to connect the LaCinema Black PLAY to home theater systems by plugging the S/PDIF cable (not included) into your digital amplifier via the LaCinema Black PLAY's digital optical audio connector. For the Component connection, connect EITHER the S/PDIF cable or the stereo audio cable (with red and white tips).

1. Connect one end of a S/PDIF cable to your digital amplifier (Fig. 10).
2. Connect the other end of the cable to the back of the LaCinema Black PLAY.

Move on to the next step, [3.2](#).

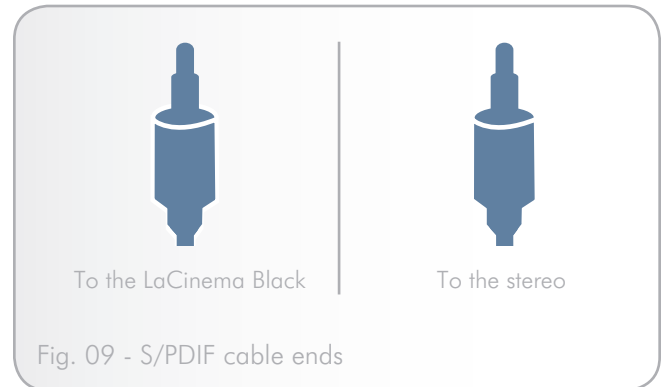


Fig. 09 - S/PDIF cable ends

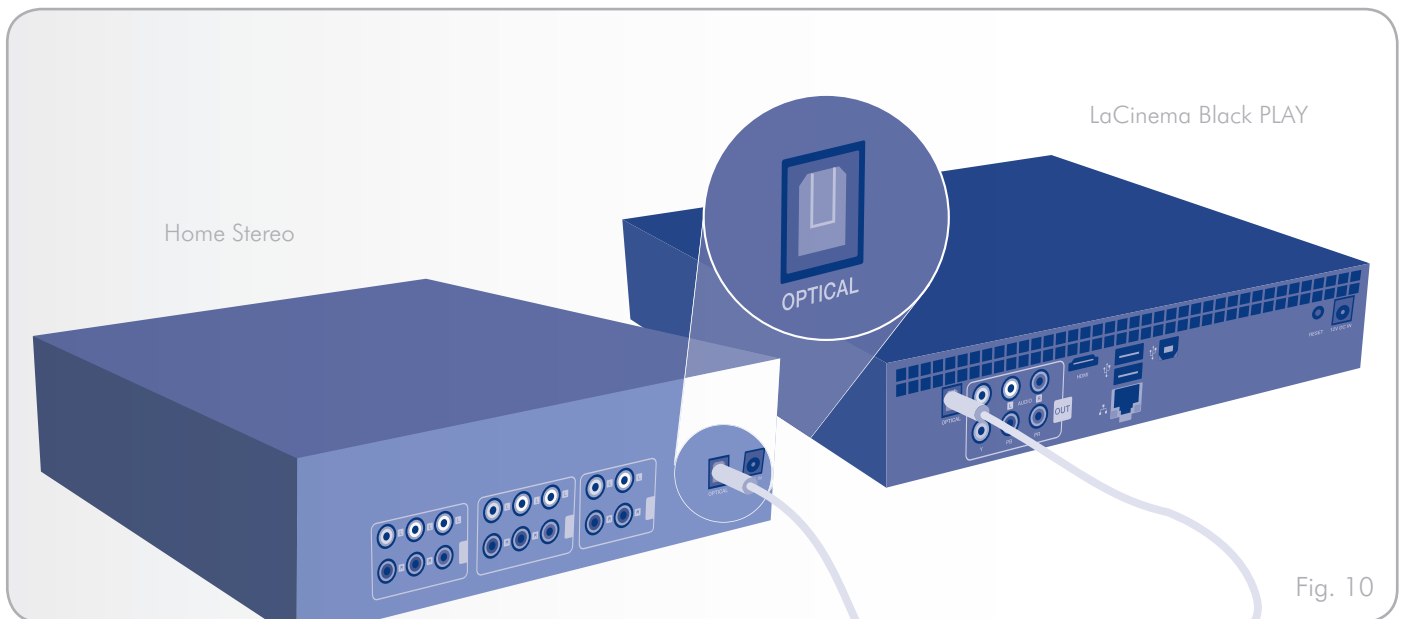


Fig. 10

## 3.2. STEP 2: Connect the Power Supply

Plug one end of the power adapter cord into the back of LaCinema Black PLAY and the other end into a power outlet (Fig. 11).

Move on to the next step, [3.3](#).

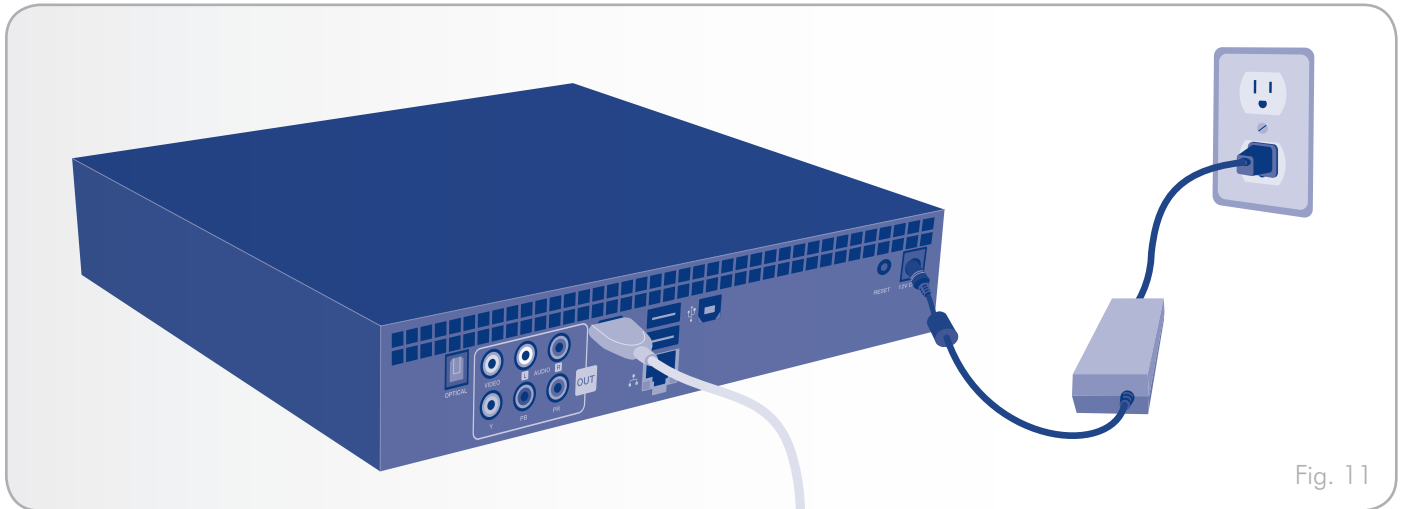


Fig. 11

### 3.3. STEP 3: Turning on the TV

Turn on the television.

If you don't see the loading screen, adjust the video input on your TV to match the type of video cable you connected above (Fig. 12). Note that this will look slightly different on your TV.

Move on to the next step, 3.4.

---

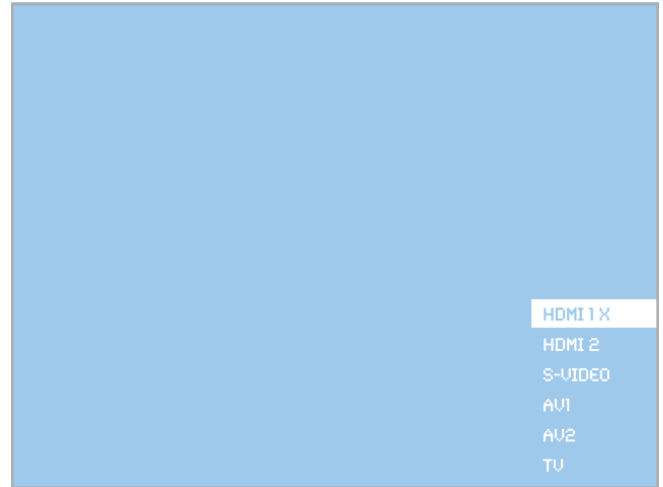


Fig. 12

---

### 3.4. STEP 4: Complete the Installation Wizard

The first time you turn on the LaCinema Black PLAY, a wizard appears to help you configure your settings. The wizard appears only the first time you turn on the LaCinema Black PLAY unless you have pressed the reset button on the back of the drive.

1. Connect the LaCinema Black PLAY to the TV and power supply as described in sections 3.1, 3.2, and 3.3.
2. A startup screen will appear during product initialization (Fig. 13). This may take several minutes.

[continued on the next page >>](#)



Fig. 13

---

## 1. Setup Wizard: Remote

The first screen shows you the main functions of the remote control (Fig. 14). For details on the remote control, see [2. Using the Remote Control](#).

---

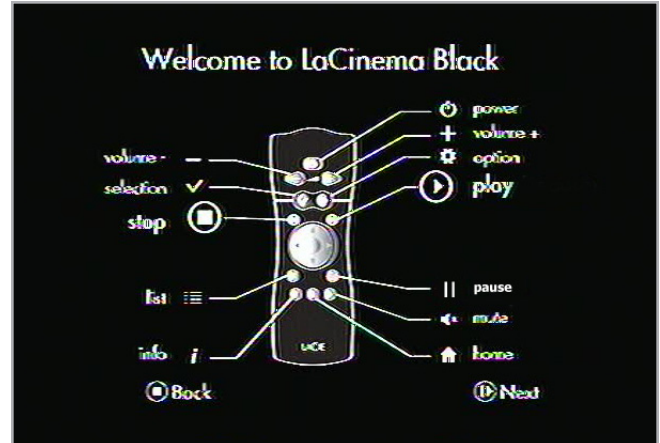


Fig. 14

---

## 2. Setup Wizard: Select your language

Use the **Up** ▲ and **Down** ▼ keys to select and **Play/OK** ► to confirm (Fig. 15).

---



Fig. 15

---

## 3. Setup Wizard: Select your country

Use the **Up** ▲ and **Down** ▼ keys to select and **Play/OK** ► to confirm (Fig. 16).

---



Fig. 16

---

#### 4. Setup Wizard: Time zone

Defines the time zone applicable for your country to allow automatic updates for daylight savings time. Use the **Up ▲** and **Down ▼** keys to select and **Play/OK ►** to confirm (Fig. 17).

---



Fig. 17

---

#### 5. Setup Wizard: Date and Time

Use the **Up ▲** and **Down ▼** keys to select and **Play/OK ►** to confirm (Fig. 18).

---

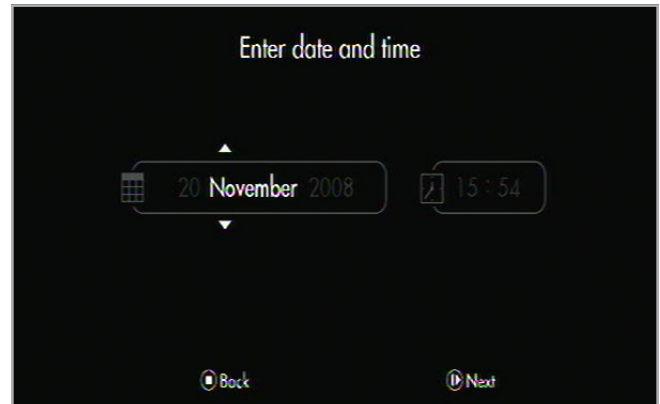


Fig. 18

---

#### 6. Setup Wizard: TV Aspect Ratio

Use the **Up ▲** and **Down ▼** keys to select either "4:3 TV" or "16:9 Widescreen TV" and **Play/OK ►** to confirm (Fig. 19).

---



Fig. 19

---

## 7. Setup Wizard: Parental Control

Use the **Up** ▲ and **Down** ▼ keys to select and **Play/OK** ► to confirm (Fig. 20). For more information on parental control, refer to section 4.5. *Controlling Access to Files*.

---

## 8. Setup Wizard: Parental Rating

Use the **Up** ▲ and **Down** ▼ keys and **Play/OK** ► to enable access control to files.

---

## 9. Setup Wizard: Parental Control Code


Use the **Up** ▲ and **Down** ▼ keys to enter the parental control code and **Play/OK** ► to confirm.

---



Fig. 20

---

You have now completed the main LaCinema Black PLAY configuration. From the [Home](#) menu that appears when the wizard has completed, press the [Options/Settings](#)  button to access the [Settings](#) menu to finish product installation and to define advanced parameters ([Fig. 21](#)).

Move on to the next step, [STEP 5: Connect to Your Network](#).

The following section explains how to connect your LaCinema Black PLAY to your home network in order to transfer files.



Fig. 21





## 3.5. STEP 5: Connect to Your Network

The LaCinema Black PLAY helps you select and configure your home network connection. Choose to connect with an Ethernet or wireless network and follow the steps below depending on your choice.

### 3.5.1. Wireless Network Connection

The LaCinema Black PLAY has a built-in WiFi antenna. When connecting to your network via wireless, the LaCinema Black PLAY helps you select, connect with, and configure your network connection.

Use the remote control to:

1. Go to [Home](#) menu and enter the [Settings Space](#) by pressing the [Options/Settings](#)  button ([Fig. 22](#)).
2. Select the [Network](#) menu, press the [Down](#)  button and select [Configure Network](#).
3. Select [Wireless Connection Mode](#).
4. Select your wireless network from the list.
5. Enter the password if required.
6. Select the connection method, [Automatic](#) or [Manual](#).
  - ◆ In automatic, network parameters will be defined automatically.
  - ◆ If you choose manual, you will be asked to enter the LaCinema Black PLAY's IP address.

**TECHNICAL NOTE:** If network is not managed by DHCP, you may have to enter your IP address, subnet mask, router, and DNS addresses.

7. Once done, you will go to redirected to the [Settings Space](#) menu.
8. You can check the network by selecting [Connection](#) in the [Network](#) menu.

For details on how to transfer files from your computer to your LaCinema Black PLAY, see section [5.2.2. Host Computer](#).

**NOTE:** Have your network password (if you use one) and your LaCinema Black PLAY remote control handy.

**IMPORTANT NOTE:** Wired (Ethernet) and Wireless (WiFi) connections cannot be active at the same time.

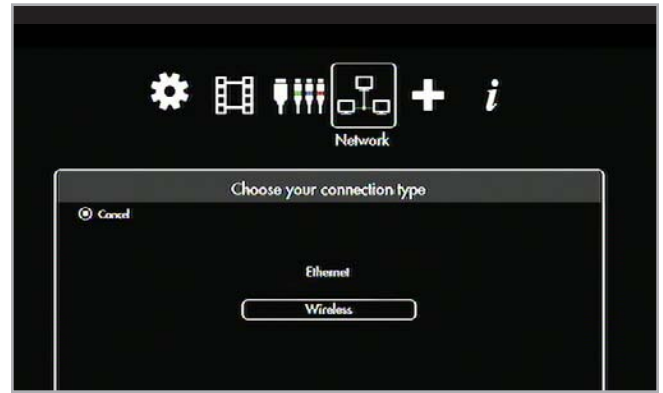




Fig. 22

### 3.5.2. Ethernet Network Connection

When connecting to your network via Ethernet, the LaCinema Black PLAY automatically detects your network.

Connect the Ethernet cable (not included) to the back of the LaCinema Black PLAY and to an Ethernet port on your router (Fig. 23).

1. Go to [Home](#) menu and enter the [Settings Space](#) by pressing the [Options/Settings](#)  button.
2. Select the [Network](#) menu, press the [Down](#)  button and select [Configure Network](#).
3. Select [Ethernet Connection Mode](#).
4. Select the connection method, [Automatic](#) or [Manual](#).
  - ◆ In automatic, network parameters will be defined automatically.
  - ◆ If you choose manual, you will be asked to enter the LaCinema Black PLAY's IP address.

---

**TECHNICAL NOTE:** If network is not managed by DHCP, you may have to enter your IP address, subnet mask, router, and DNS addresses.

---

5. Once done, you will go to redirected to the [Settings Space](#) menu.
6. You can check the network by selecting [Connection](#) in the [Network](#) menu (Fig. 24).

For details on how to transfer files from your computer to your LaCinema Black PLAY, see section [5.2.2. Host Computer](#).

---

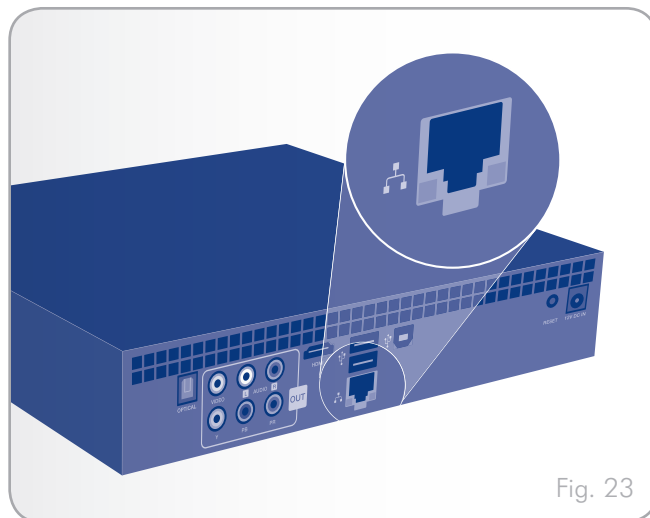


Fig. 23

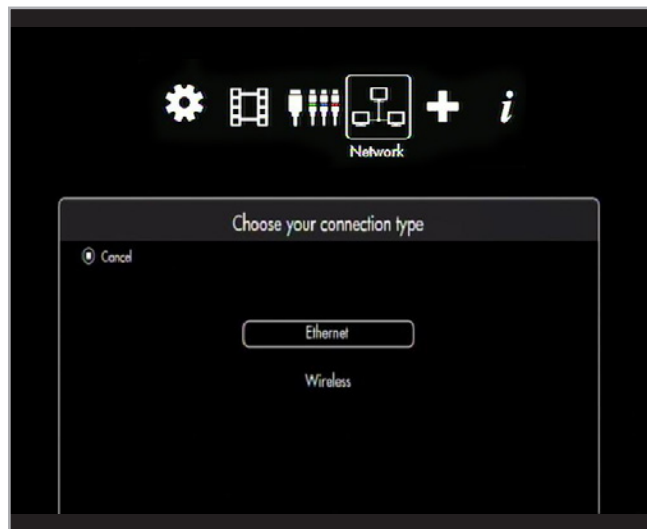


Fig. 24

## 4. Playing Multimedia Files

Thanks to the LaCinema Black PLAY's ability to connect to UPnP media servers, host computers, and external USB drives, you can access both files saved on the LaCinema as well as files located on these external sources on your television using the remote control.

From the [Home](#) menu, select one of the media spaces – Movie, Photo, Music and Browser – to access multimedia files.

---

**IMPORTANT NOTE:** Only files supported in the current media space will be displayed (i.e., music files in the [Music Space](#)).

---

For details on connecting external sources to the LaCinema Black PLAY, such as a UPnP media server, a host computer, and/or an external USB drive, refer to chapter [5. Playing & Copying Files from External Sources](#).

### 4.1. Movie Space

Scroll through the menu using the navigation buttons. To confirm your choice and enter the [Movie Space](#), press the [Play/OK](#) button (Fig. 25).

This menu will display all of the supported video files that you have uploaded to your LaCinema Black or located on an external source.

Only files recognized as video files will be displayed. Music and Photo files will not be displayed. To view all file types, select the [Browser Space](#).

You can scroll through the list of video files and folders using the [Up](#) ▲ and [Down](#) ▼ buttons, [Right](#) ► button to open a folder and [Left](#) ◀ to move to upper folder level (Fig. 26). To confirm your choice, press the [Play/OK](#) ► button.

In the file list, you can retrieve file information by pressing the [Information i](#) button (Fig. 27). To exit the info screen, press the [Information i](#) button again.

During the file playback, you can adjust several playback parameters. Press the [Options/Settings](#) ⚙ button to display or exit the on-screen menu.

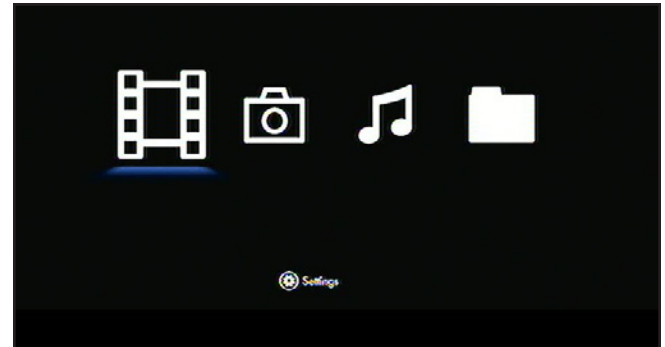


Fig. 25

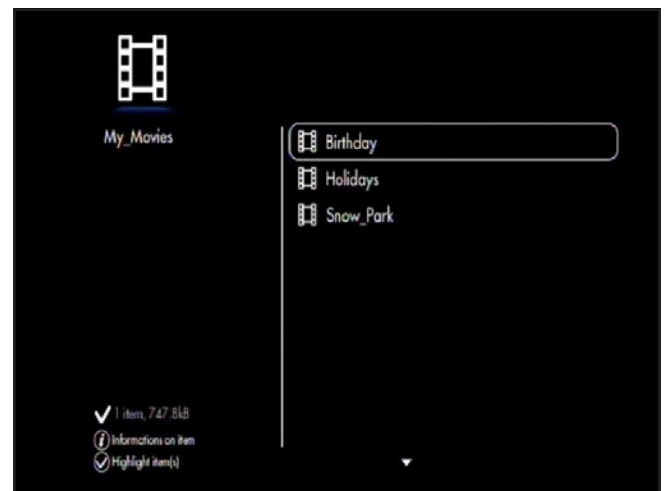


Fig. 26

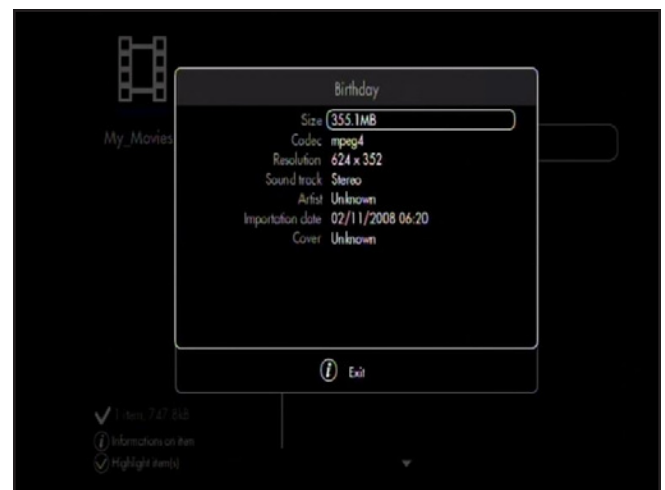


Fig. 27

### 4.1.1. Display format

Select from these choices (Fig. 28):

- ◆ Original
  - ◆ Full Screen
  - ◆ Cinema
- 

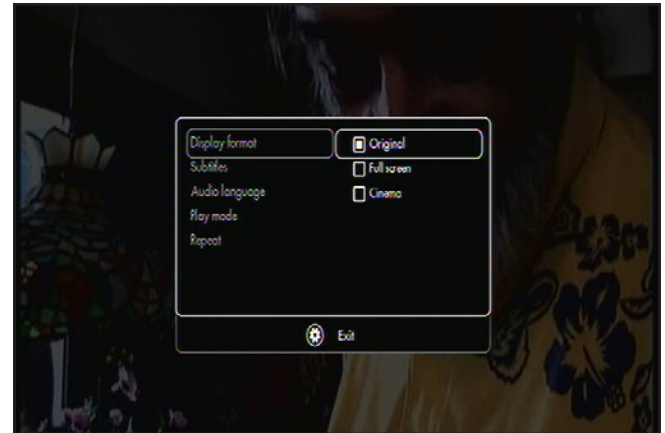


Fig. 28

---

### 4.1.2. Subtitle

- ◆ List of available subtitles (Fig. 29)
  - ◆ Off
- 

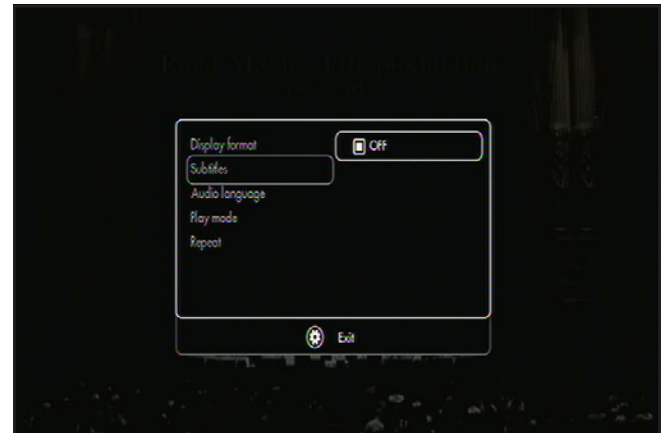


Fig. 29

---

### 4.1.3. Audio Languages

Select from the list of available languages (Fig. 30).

---



Fig. 30

---

#### 4.1.4. Play mode

- ◆ One > Play selected file ([Fig. 31](#))
  - ◆ List > play all files from the directory
- 



Fig. 31

---

#### 4.1.5. Repeat

- ◆ Off > play once the select file or list of files ([Fig. 32](#))
  - ◆ On > play selected file or list of files in loop
- 



Fig. 32

---

## 4.2. Photos Menu

You can scroll through the menu using the navigation buttons (Fig. 33). To confirm your choice and enter a menu, press the **Play/OK** button.

This menu will display all of the image files that you have uploaded to your LaCinema Black PLAY. Only files recognized as image files will be displayed. Movies and music files will not be displayed. To view all file types, select the **Browser** Space.

You can scroll through the list of photos and folders using the **Up** and **Down** buttons, **Right** button to open a folder, and **Left** to move to a higher folder level (Fig. 34). To confirm your choice, press the **Play/OK** button.

During the file playback, you can adjust several playback parameters. Press the **Options/Settings** button to display or exit the on-screen menu.

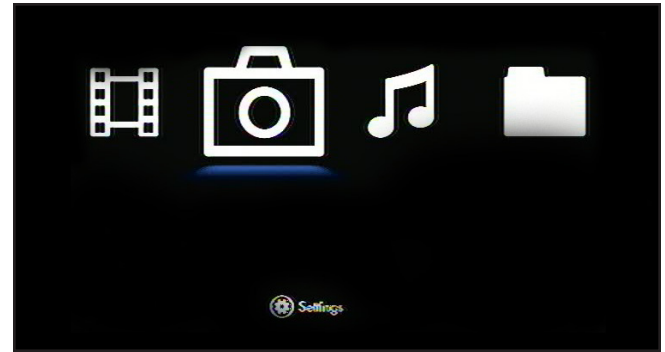


Fig. 33

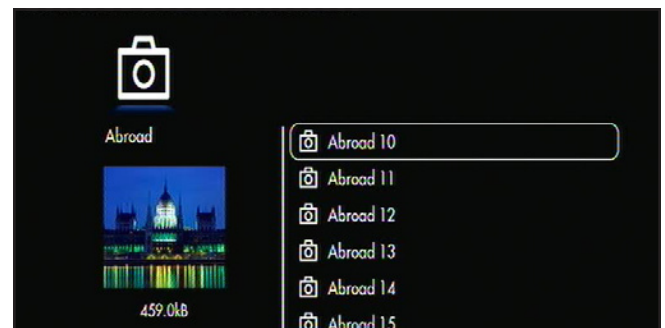


Fig. 34

### 4.2.1. Transition

This function allows you to define the transition effect between photos (Fig. 35).

### 4.2.2. Rotate Left / Rotate right

This function allows you to turn on automatic photo rotation to be displayed correctly on your TV (Fig. 36).

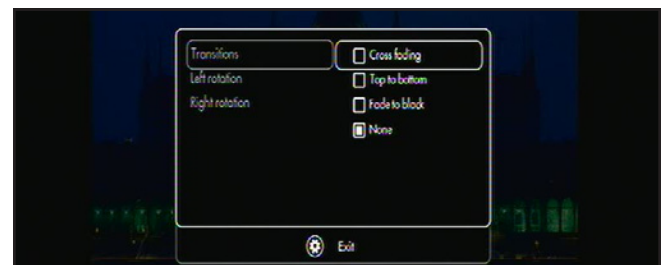


Fig. 35

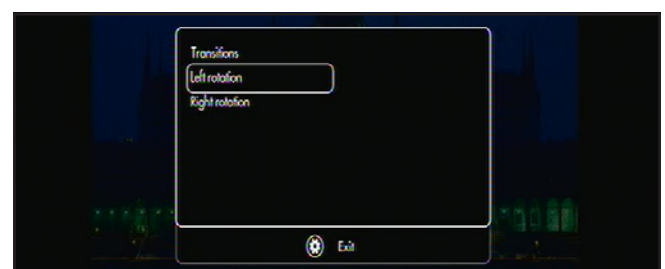


Fig. 36

### 4.3. Music Menu

You can scroll through the menu using the navigation buttons (Fig. 37). To confirm your choice and enter a menu, press the **Play/OK** button.

This menu will display all of the audio files that you have uploaded to your LaCinema Black PLAY. Only files recognized as music files will be displayed. Movies and photo files will not be displayed. To view all file types, select the **Browser Space**.

You can scroll through the list of music tracks and folders using the **Up** and **Down** buttons, **Right** button to open a folder and **Left** to move to the upper folder level (Fig. 38). To confirm your choice, press the **Play/OK** button.

When the music player is started, you can pause or stop the current song. You can also change the track by scrolling through the list using the **Up** and **Down** buttons and pressing the **Play/OK** button.

During the file playback, you can adjust several playback parameters by pressing the **Options/Settings** button (Fig. 39). You will then enter the Music player where playlists can be edited on the fly and play mode adjusted.

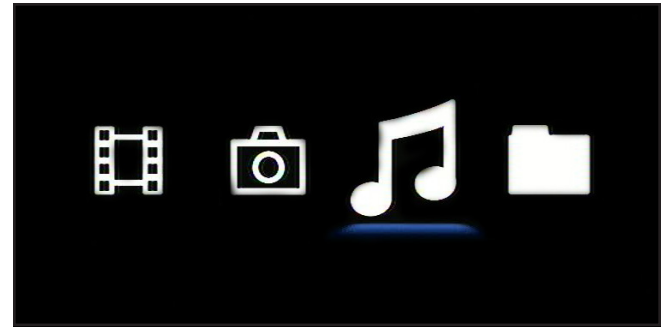


Fig. 37

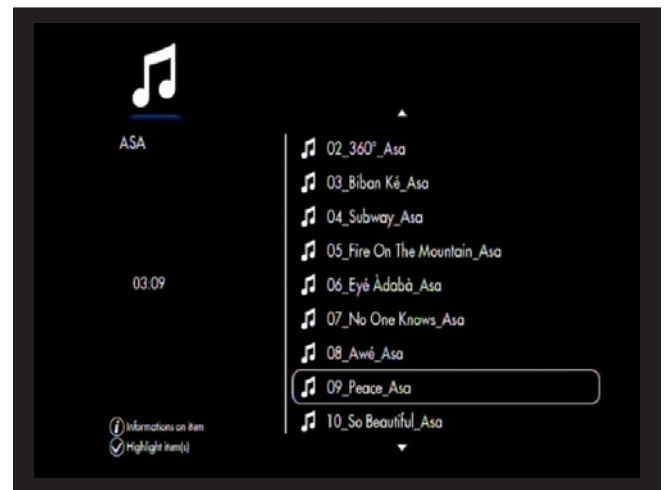


Fig. 38

#### 4.3.1. Repeat

Set the repeat mode. Select **Track** to repeat the current song continually, **List** to repeat the songs in the folder continuously, and **Off** to stop playback at the end when all song in the folder have been played.

#### 4.3.2. Random

Choose whether the tracks in a list should be played in a random order. Select **On** or **Off**.



Fig. 39

## 4.4. Playlist Management

Once the music player has started, you can create and edit playlists to arrange songs as you want. Press the **Right** ► key to enter the playlist management and **Left** ◀ key to close it and return to the player.

### 4.4.1. To Create a New Playlist

1. From the **Music Space**, mark the item you want to add to your list by selecting a track and pressing the **Mark** ✓ button. You can select files from different folders (Fig. 40).
2. Press the **Options/Settings** ⚙ button and select **Create Playlist with the Marked Items**.
3. Give the playlist a name and press the **Play/OK** ► button.

### 4.4.2. Change Playlist Track Order

To move a track in the list, press **Up** ▲ and **Down** ▼ to select it. Press **Right** ► to move it and then **Up** ▲ and **Down** ▼ to change its position in the list.

### 4.4.3. To Remove an Item from the Playlist

To remove an item from the playlist, press the **Stop** ■ button. This action does not delete the file but only removes it from the current playlist.

**NOTE:** The currently playing song cannot be removed from the list.

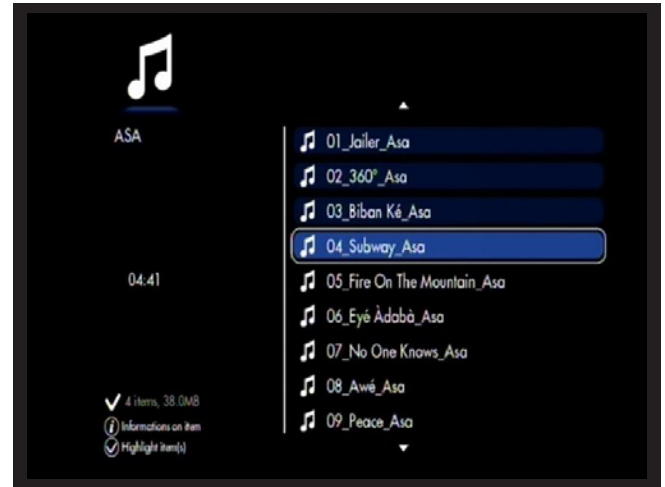




Fig. 40



## 4.5. Controlling Access to Files



You can control access to files by requiring a password to play files with certain ratings. The procedure consists of activating the service, defining an age threshold, then assigning ratings to files.

Follow these steps to control access:

1. Click the [Options/Settings](#)  button on your remote control.
2. Select [General](#), then [Access and protections](#), then [Parental control](#), and enable this function.
3. Enter your secret code, then enter a question that will be posed in the event that you forget your secret code.
4. Next, select [Set to Child Mode](#) and confirm this setting.
5. Next, click [Parental rating](#) and define an age threshold, outside of which a file can only be played if the correct password is given. For example, if your Child Mode level is set to -12, then any file tagged as -16 or above will not be available to be played unless a user types in the password set up in [General > Access and protections > Modify secret code](#).
6. Navigate to a file in one of the spaces, press the [Information](#)  button, then select an age level. If this age is above the level you set in the [Set to Child Mode](#) setting, it will become invisible until the age threshold is changed in the [Set to Child Mode](#) setting.

---

## 4.6. Deleting Files

1. Select a file or folder and press the [Mark](#)  button.
  2. Now click the [Options/Settings](#)  button on your remote control.
  3. From the menu, select [Delete marked items](#).
-

## 5. Playing & Copying Files from External Sources

### 5.1. USB Hard Drive

Simply turn on and plug in external hard disks to the LaCinema Black PLAY's front (Fig. 41) or rear (Fig. 42) USB ports to be able to play multimedia files on your television. See below for more details.

#### 5.1.1. Connection

Power on the external hard disk and plug its USB cable into either the LaCinema Black PLAY's front or rear USB expansion slot. Once connected, a pop up message will notify you and show the storage volumes on the selected Space. You will be able to browse through the list of files.

---

**NOTE:** Only files supported in the current media space will be displayed (i.e., music files in the [Music Space](#)).

---

#### 5.1.2. Compatibility

In addition to hard disks, you can also connect card readers, digital cameras, or digital camcorders with USB Mass storage support.

Hard drives with the following file system formats are supported: **FAT32, NTFS, HFS+, and Linux file systems (EXT 2, EXT3).**

#### 5.1.3. Playing Files

Files located on the external volume will be listed alongside the locally stored files in the various Spaces. To play files, simply navigate to the proper Space, select the file, and press the **Play/OK** button (Fig. 43).

For details on transferring files to the LaCinema Black, refer to section [5.1.4. Copying Files](#).

---

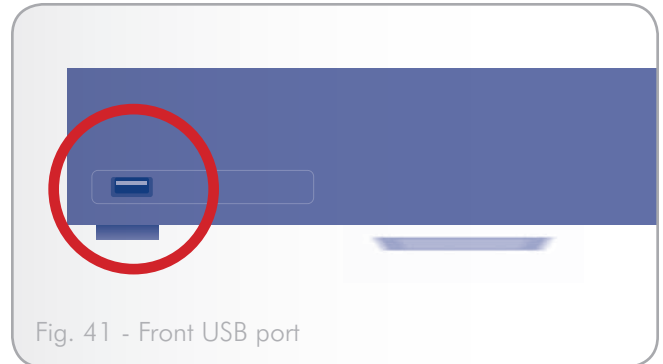


Fig. 41 - Front USB port

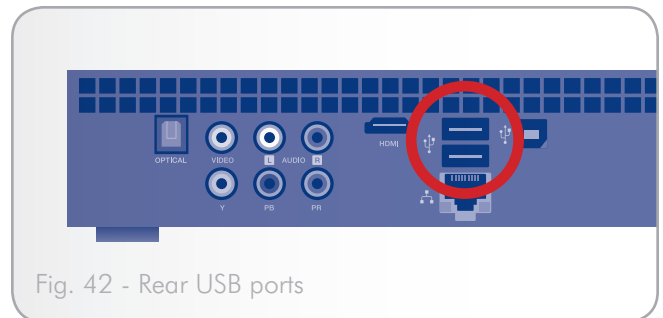


Fig. 42 - Rear USB ports



Fig. 43

---

### 5.1.4. Copying Files

1. Verify the source device is connected (see section 5.1.1) and is recognized by the LaCinema Black PLAY.
2. Files located on the external hard drive will be listed alongside the locally stored files in the various Spaces. Select the file or folder to be copied and press the **Mark** ✓ button (Fig. 44).
3. Then, navigate to the directory where you'd like to copy the file and press the **Options/Settings** ⚙ button and select **Paste marked items to [Current Directory]**.
4. The file copy window will appear and show the copying progress.

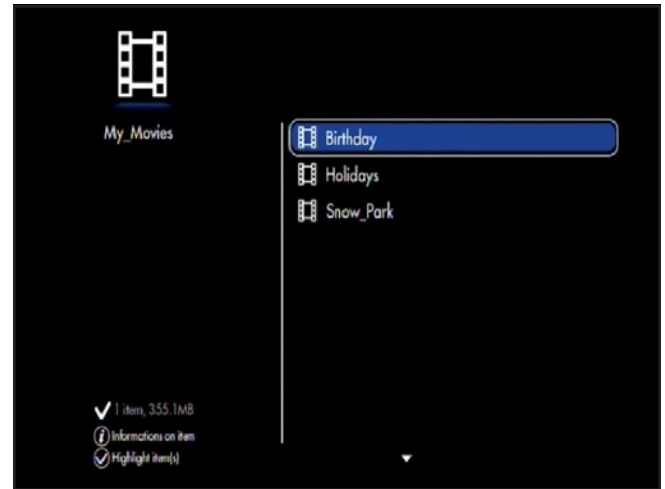


Fig. 44

## 5.2. Networked Media Player

You can stream content to your LaCinema Black PLAY from a networked UPnP server located on a host computer (Mac or PC) or a network-attached hard disk (NAS). For details, see below.

### 5.2.1. Network-Attached Hard Drive (NAS)

#### 5.2.1.1. Playing Files

If you have a NAS running a media server, it is possible to stream this content to the LaCinema Black PLAY. In order to view your NAS content on LaCinema Black PLAY, first make sure that both devices are connected to the network (see Fig. 45). Once connected, files located on the NAS will appear in the various Spaces on the LaCinema Black PLAY.

#### 5.2.1.2. Copying Files

1. Make sure that both the NAS and the LaCinema Black are connected to the network (Fig. 45).
2. Files located on the external volume will be listed alongside the locally stored files in the various Spaces. Select the file or folder to be copied and press the **Mark** ✓ button (Fig. 46).
3. Then, navigate to the directory where you'd like to copy the file and the press the **Options/Settings** ⚙ button and select **Paste marked items to [Current Directory]**.
4. The file copy window will appear and show the copying progress.

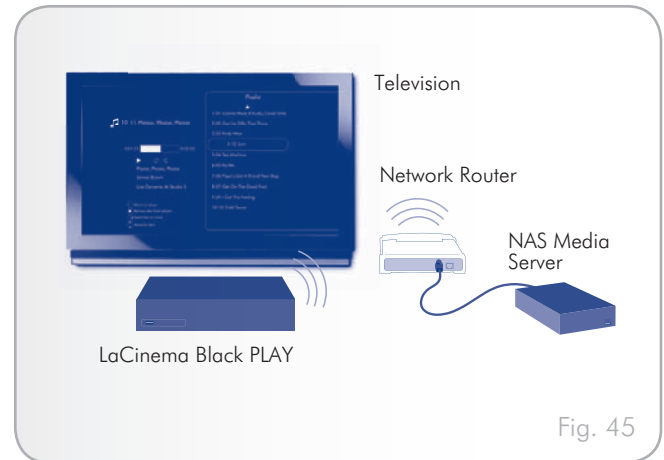


Fig. 45

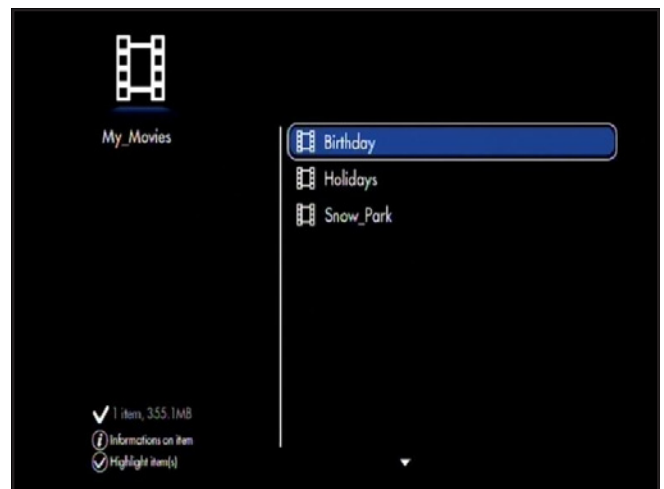


Fig. 46

## 5.2.2. Host Computer

You can connect your LaCinema Black to a computer in order to stream or copy files.

- ◆ If you wish to connect via **USB**, you must use Windows Media Player (see section 5.2.2.5. *Copying Files via USB (Requires Windows Media Player 11)*).
- ◆ If you choose a **Network** connection, you can either use TwonkyMedia server (see 5.2.2.1. *Playing Files Using TwonkyMedia Server (All users)*) or Windows Media Player (Windows users only).

### 5.2.2.1. Playing Files Using TwonkyMedia Server (All users)

You can install software which will enable your PC or Mac to act as a UPnP media server. Once the software has been installed and configured, files located on the host computer will appear in the various Spaces on the LaCinema Black PLAY (see Fig. 47).

1. From the Utilities CD-ROM, install the Packet Video TwonkyVision software.
2. Once installed, launch the server from the Start Menu (Windows users) or the Applications folder (Mac users).
3. In the configuration page that opens in your web browser, click on the **Sharing** link and then select the folders on your computer that contain the multimedia content you wish to access from the LaCinema Black PLAY (Fig. 48). Make sure to click the **Save Changes** button when you finish.
4. It may be necessary to restart the server. To do so, select the **First Steps** link and click **Restart server**.
5. You will now be able to access your computer's multimedia content using the LaCinema Black PLAY remote control. Files will appear in the various Spaces on the LaCinema Black PLAY.

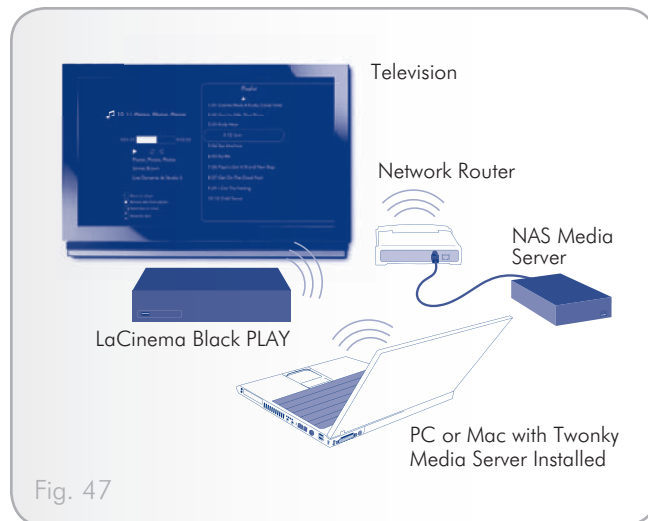


Fig. 47

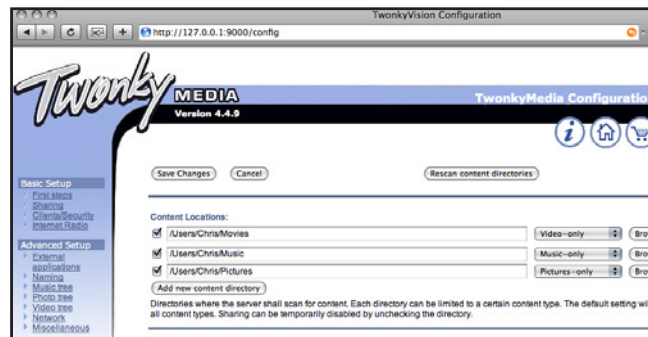


Fig. 48

### 5.2.2.2. Copying Files Using TwonkyMedia Server (All users)

1. Make sure that both the host computer and the LaCinema Black are connected to the network and the TwonkyMedia server has been set up as described in section 5.2.2.1.
2. Files located on the host computer will be listed alongside the locally stored files in the various Spaces on the LaCinema Black. Select the file or folder to be copied and press the **Mark** ✓ button (Fig. 49).
3. Then, navigate to the directory where you'd like to copy the file and press the **Options/Settings** ⚙ button and select **Paste marked items to [Current Directory]**.
4. The file copy window will appear and show the copying progress.

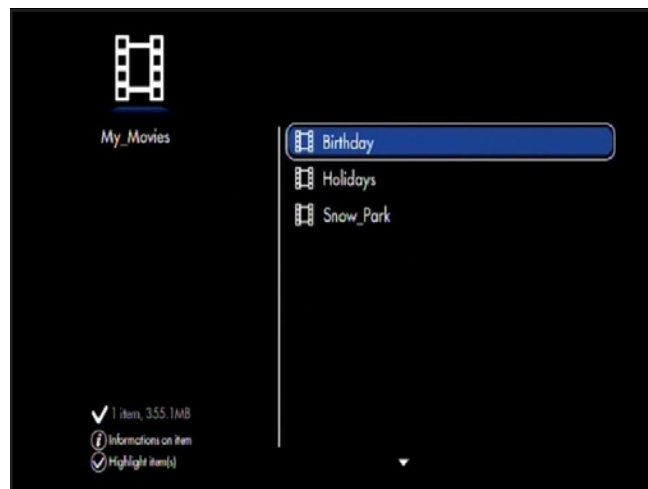


Fig. 49

### 5.2.2.3. Playing Files via the Network Using Windows Media Player (Windows Only)



Windows Media Player (WMP) 11 provides a network media server, which can use your LaCinema Black PLAY as a network media player. This allows you to play back files on your TV that are located on your computer, via the LaCinema Black PLAY. Follow these steps to configure the connection:

1. Make sure that the software is installed on your computer.

**TECHNICAL NOTE:** WMP is preinstalled on Vista, but XP users may have to download and install the software.

2. Make sure that both devices are connected to the network.
3. In WMP, turn on Media Sharing by clicking on **Library > Media Sharing...** (Fig. 50).
4. In the Media Sharing dialogue box, select **Share My Media to...** You must then tell WMP to share content with the LaCinema Black. Below the Share My Media check box, select the LaCinema Black PLAY and click **Allow** (Fig. 51).
5. Multimedia content imported into WMP will now be accessible in the various Spaces on the LaCinema Black PLAY.

### 5.2.2.4. Copying Files via the Network Using Windows Media Player (Windows Only)

1. Files located on the host computer will be listed alongside the locally stored files in the various Spaces on the LaCinema Black. Select the file or folder to be copied and press the **Mark**  button (Fig. 52).
2. Then, navigate to the directory where you'd like to copy the file and press the **Options/Settings**  button and select **Paste marked items to [Current Directory]**.
3. The file copy window will appear and show the copying progress.

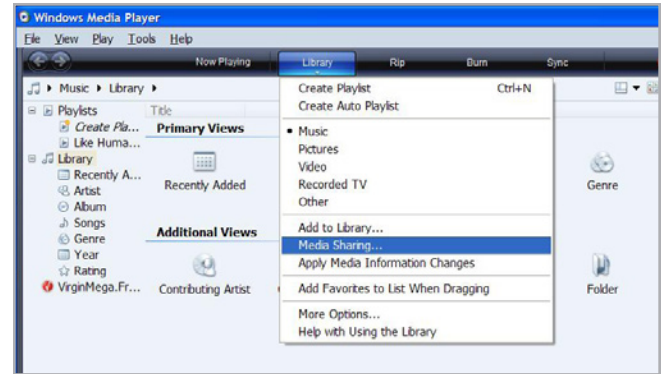


Fig. 50

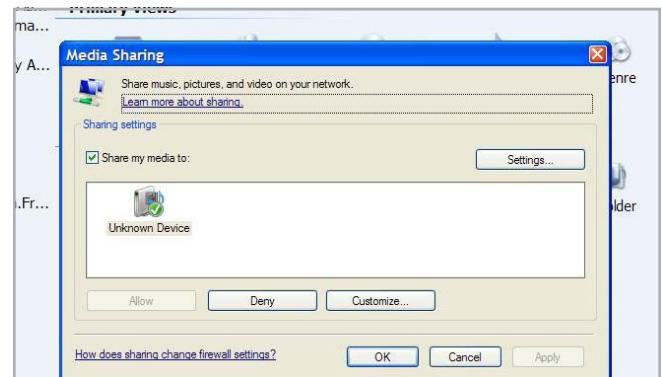


Fig. 51

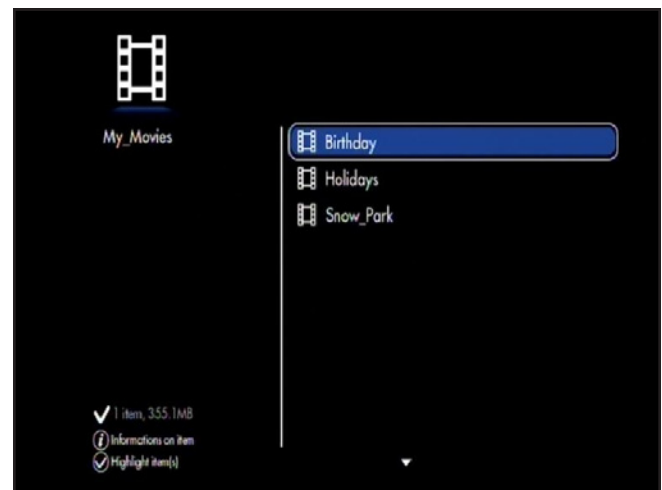


Fig. 52

### 5.2.2.5. Copying Files via USB (Requires Windows Media Player 11)

When you install Windows Media Player, drivers are also installed that allow your LaCinema Black PLAY to be connected to your computer via USB and mount similarly to an external hard drive. You will see its icon in [My Computer](#) (XP users) or [Computer](#) (Vista users). You can then transfer files from your computer to the LaCinema Black and vice versa in the same way as you would with a standard external hard drive.

1. Make sure that the software is installed on your computer.

---

**TECHNICAL NOTE:** WMP is preinstalled on Vista, but XP users may have to download and install the software.

---

2. Connect the LaCinema Black to your computer via the USB cable.

---

**IMPORTANT INFO:** Connecting your LaCinema Black PLAY directly to a host computer via USB is not supported for Mac OS X users.

---

3. In [My Computer](#) or [Computer](#), open the volume entitled [LaCinema Black](#) ([Fig. 53](#)).
4. Next, open the volume named [Local HDD](#) ([Fig. 54](#)).
5. Drag files from your local hard drive into one of the three folders according to the type of file (for instance, mp3 files go in [My Music](#), while jpg files go in [My Pictures](#)) ([Fig. 55](#)).

---

**IMPORTANT INFO:** Make sure to correctly categorize the files according to type, if you want the files to be available for playback on your TV.

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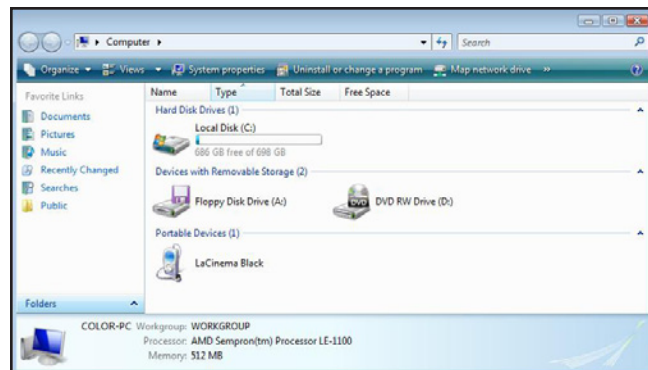


Fig. 53

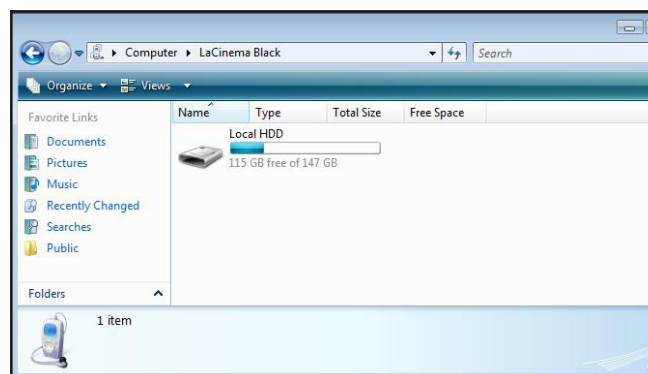


Fig. 54

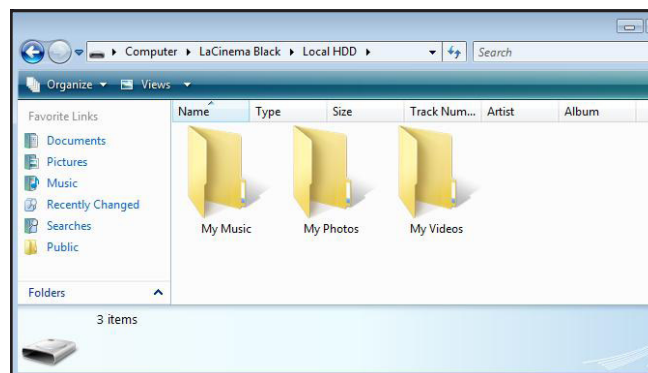





Fig. 55



## 6. Settings Menu

From the [Home](#) menu, access LaCinema Black PLAY settings by pressing the [Options/Settings](#)  button on the remote control.

### 6.1. Settings Menu Overview

Navigate through the settings categories using the [Left](#)  and [Right](#)  buttons and confirming using the [Play/OK](#)  button.

An info bar at the bottom of the screen provides the following information ([Fig. 56](#)):

- ◆ Current time and date
- ◆ Free space on the hard disk
- ◆ Network connection
- ◆ TV connection and resolution

A description of the settings categories follows.

#### 6.1.1. Settings: General

Allows you to specify general parameters ([Fig. 57](#)):

- ◆ **Country** – Select your country for time and broadcasting preferences
- ◆ **Language** – Select the language for the on-screen menu
- ◆ **Date and Time** –
  - **Update mode** – defines how time is updated
    - **Manual** – User inputs time and date
    - **Automatic** – time and date updated from TV signal
  - **Date format** – Defines how time is displayed
    - Year/Month/Day
    - Day/Month/Year
    - Month/Day/Year
  - **Time format** –
    - 12 Hours
    - 24 Hours
  - **Time Set** – Set current Time and date (only available when Update mode is set to Manual)
  - **Time zone** – Define the time zone per Country / City
- ◆ **Access and Protections** –

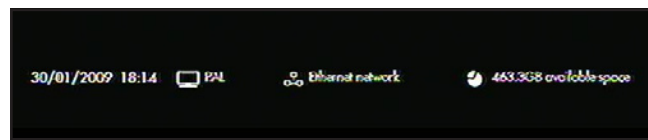


Fig. 56

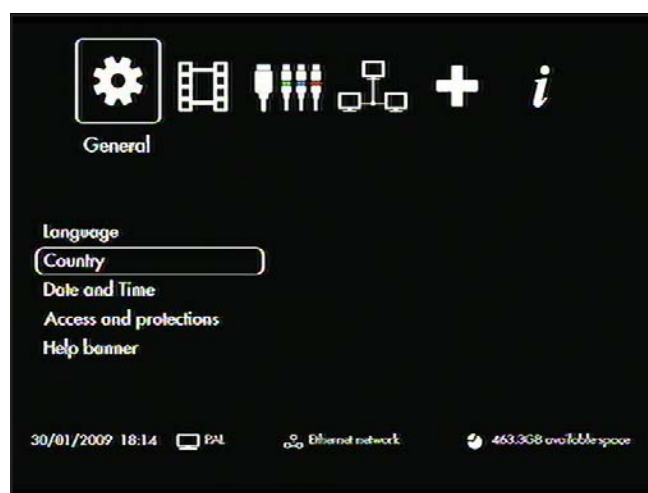


Fig. 57

- **Parental control** – Enable or Disable parental control
  - **Set to child mode** – Turns Parental control on requiring secret code to enter some menus and some hidden files
  - **Modify secret code** – Enter current code and new code
  - **Modify answer/question** – Change the question that helps to remember the secret code
  - **Parental rating** – Defines age restriction for broadcasted shows
- ◆ **Help banner** – Enable or Disable Help banner during device use

### 6.1.2. Settings: Video/Photo

Allows you to specify video and photo parameters (Fig. 58):

- ◆ **Video parameters** –
  - **Default audio track** –
    - French / English / Spanish
- ◆ **Slide Show Parameters** –
  - **Transitions** –
    - Without transition
    - Fade to black
    - Cross fading
    - Top to bottom



Fig. 58

### 6.1.3. Settings: Connection

Allows you to specify video connection parameters (Fig. 59):

- ◆ HDMI/YUV output resolution
- ◆ Composite output
- ◆ Component output
- ◆ HDMI sound
- ◆ Automatic frame rate
- ◆ S/PDIF sound
- ◆ Aspect ratio

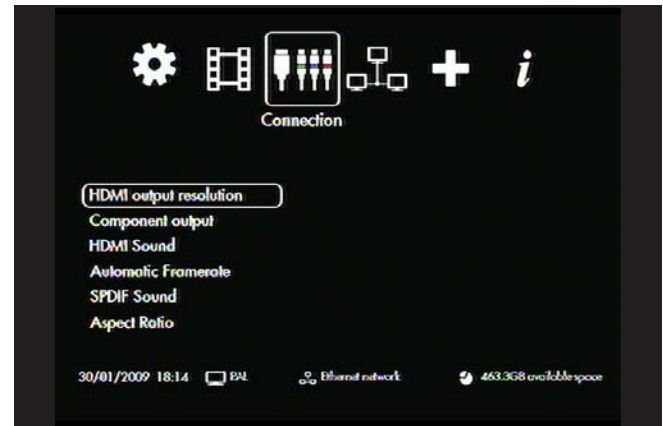


Fig. 59

### 6.1.4. Settings: Network

For basic network setup, refer to 3.5. *STEP 5: Connect to Your Network.*

### 6.1.5. Settings: Advanced

**LaCinema Black reset** – Pressing this button will cause all the settings to be reset and the installation wizard launched after automatic restart has concluded (Fig. 60).

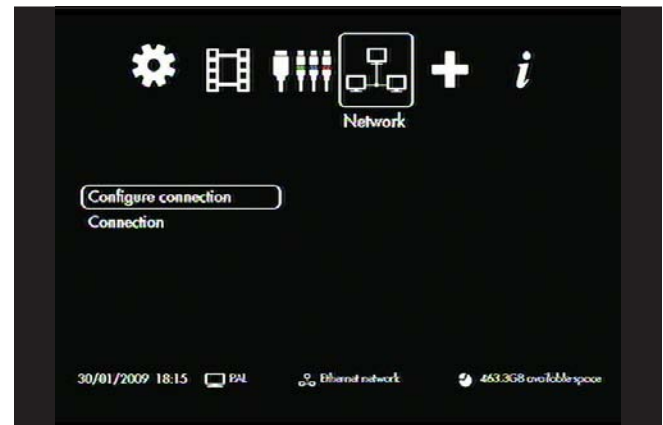


Fig. 60

### 6.1.6. Settings: Version

Allows you to view (Fig. 61):

- ◆ Software version
- ◆ Serial number
- ◆ Copyright

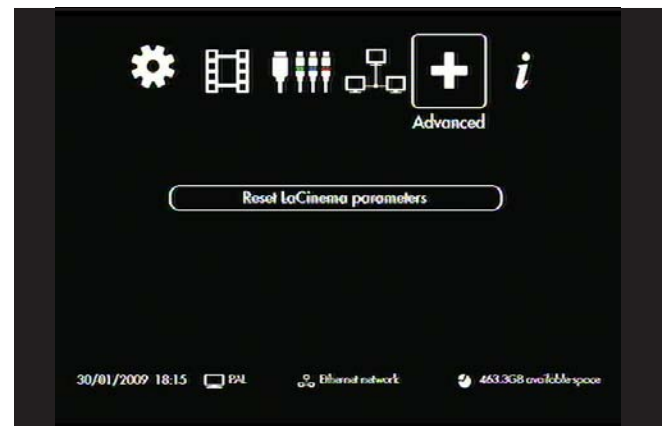


Fig. 61

## 6.2. Firmware Update

The LaCinema Black PLAY allows you to update its firmware by loading downloaded firmware updates located on a connected USB external hard drive.


### To update the firmware:

1. Go to [www.lacie.com/support](http://www.lacie.com/support) and click on the [Downloads](#) link.
2. Select and download the most recent LaCinema Black PLAY firmware.
3. Save the downloaded file to the top-most directory on an external hard drive volume (i.e. not within a folder on the volume).
4. Connect the external hard drive to the LaCinema Black PLAY.
5. Start the LaCinema Black PLAY.

---

**IMPORTANT INFO:** No other process should be running at the same time as the firmware update, such as recording or copying files.

---

6. The system will detect the new firmware file and offer to conduct an update ([Fig. 62](#)).
7. Accept the offer, and the update will begin ([Fig. 63](#)). Do not disconnect the USB external hard disk during the update.
8. Once the update is completed, the LaCinema Black PLAY will restart and confirm that the update was successful ([Fig. 64](#)).
9. Firmware information can be accessed from the [Settings](#) menu. From the [Home](#) menu, press the [Options/Settings](#)  button to access the [Settings Space](#). Go to the [Information](#) tab to display the current firmware version.

---

**CAUTION:** Never turn off the LaCinema Black PLAY during the Firmware Update process! Doing so may damage your device. If, for any reason, the procedure fails (e.g. a power failure occurs during the update), you may not be able to use your LaCinema Black PLAY. Please contact your reseller or LaCie Customer Support for more information.

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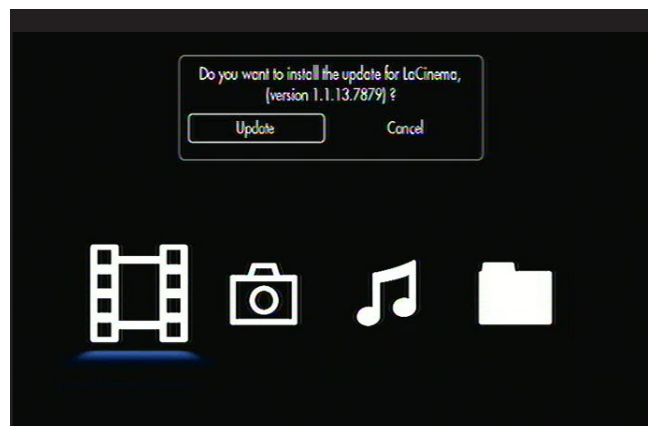


Fig. 62

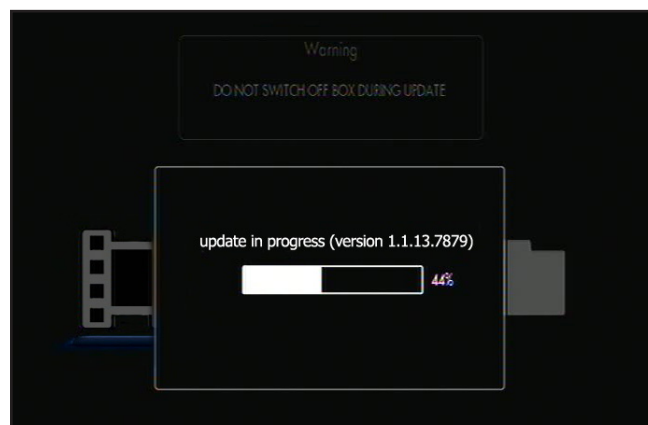


Fig. 63

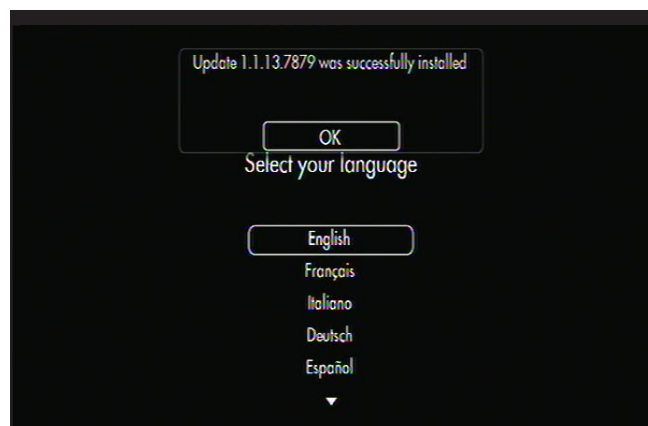


Fig. 64

## 7. Troubleshooting

If your LaCinema Black PLAY is not working correctly, please refer to the following checklist to determine the source of the problem. If you have gone through all of the points on the checklist and your LaCinema Black PLAY still does not work properly, please check the FAQs that are regularly published on our website – [www.lacie.com](http://www.lacie.com). One of these FAQs may provide an answer to your specific question. You can also visit the downloads page, where the most recent software updates will be available.

If you need further assistance, please contact your LaCie reseller or LaCie Customer Support (see section 8. [Contacting Customer Support](#) for details).


### Manual Updates

LaCie strives to give you the most up-to-date, comprehensive user manuals available on the market. It is our goal to provide you with a friendly, easy-to-use format that will help you quickly install and utilize the many functions of your new device.

If your user manual does not reflect the configuration of the product you purchased, please check our website for the most current version of the user manual.

[www.lacie.com](http://www.lacie.com)

Problem	Question	Answer
Checking the firmware version.	How do you know which firmware version your LaCinema Black is using?	To check which firmware is currently installed on your LaCinema Black, use the remote control to navigate to the <b>Settings &gt; Version</b> menu. The firmware version will be displayed.
	How do you get new firmware, and how do you install it?	For a detailed explanation, please see section <a href="#">6.2. Firmware Update</a> or go to <a href="http://www.lacie.com">www.lacie.com</a> .
DivX® and XviD® compatibility.	When a new version of DivX® or XviD® is released, will the LaCinema Black be able to play those files, too?	Provided that the new version complies with the ISO MPEG-4 standard, the LaCinema Black should be able to play the new versions.
	Does the LaCinema Black support external subtitles with DivX® files?	Yes, the LaCinema Black does support this functionality by using Unicode text files with extensions .sub (MicroDVD format) and .smi. In order to work correctly, use the same file name for both the video file and subtitle text file, and store both of them in the same folder location on your LaCinema Black. For example, if the file name of the video file is "Movie.avi," then you will need to re-name the subtitle text as either "Movie.sub" or "Movie.srt."

Problem	Question	Answer
TV picture distortion.	Are all of the cables connected correctly?	Ensure that all of the cables are connected correctly. Make sure that only one video signal cable is attached at a time. See section <a href="#">3.1. STEP 1: Connect to TV</a> .
	Do your TV video settings correspond to the video connection method you have used?	You can modify the video settings in the Settings Space to match your TV's settings and the video connection method. Using the remote control, click <a href="#">Options/Settings</a>  , then <b>Connection</b> , then choose your options.
Audio problems.	Are the audio cables connected properly?	For composite, component, SCART, and S-Video connections, make sure that the stereo audio (red and white) connectors are plugged in.
	Does the file you're attempting to play have sound, or is it compatible with the LaCinema Black?	Check the file's audio codec against the list of compatible files (see section <a href="#">1.2. Supported Formats</a> ).
My file won't play.	Is the file compatible with the LaCinema Black?	Check the file's audio codec against the list of compatible files (see section <a href="#">1.2. Supported Formats</a> ).
Optimizing video connections.	What connectivity method will produce the best quality?	For optimal quality and performance, the best video connection is the HDMI cable (included).
Viewing photos.	Does it take several seconds to load a picture?	Depending on file size, photos may take several seconds to load properly. Reducing the photo's resolution will reduce the file size, as well, and allow the file to load faster.
"Empty Folder" message appears.	Are there compatible files in the appropriate folder?	<p>If you know that there are compatible files in the folder and they are not being displayed, move the power switch on the back of the LaCinema Black to the OFF position, wait several seconds, and then turn the LaCinema Black on. Your files should now be displayed.</p> <p>Make sure also that parental controls have not prevented the file from being displayed. See <a href="#">4.5. Controlling Access to Files</a>.</p>

## 8. Contacting Customer Support

### Before You Contact Technical Support

1. Read the manuals.
2. Try to isolate the problem. If possible, make the drive the only external device on the CPU, and make sure that all of the cables are correctly and firmly attached.

If you have asked yourself all of the pertinent questions in the troubleshooting checklist, and you still can't get your LaCie drive to work properly, contact us at [www.lacie.com](http://www.lacie.com). Before contacting us, make sure that you are in front of your computer and that you have the following information on hand:

Information	Where to Find Information
1. LaCie hard drive serial number	Located on a sticker at the back of drive or on the original packaging
3. Macintosh/PC model	<p><b>Mac users:</b> Click on the Apple icon in the menu bar and select <b>About This Mac</b>.</p> <p><b>Windows users:</b> Right click <b>My Computer</b> and select <b>Properties &gt; General</b>.</p>
4. Operating system version	
5. Processor speed	
6. Computer memory	<p><b>Mac users:</b> Click on the Apple icon in the finder bar and select <b>About This Mac</b>. Select <b>More Info...</b> The Apple System Profiler will launch and will list your internal and external peripherals.</p> <p><b>Windows users:</b> Right click <b>My Computer</b> and select <b>Properties &gt; Hardware</b>.</p>
7. The brands and models of other internal and external peripherals installed on your computer	

## 8.1. LaCie Technical Support Contacts

LaCie Asia, Singapore, and Hong Kong Contact us at: <a href="http://www.lacie.com/asia/contact/">http://www.lacie.com/asia/contact/</a>	LaCie Australia Contact us at: <a href="http://www.lacie.com/au/contact/">http://www.lacie.com/au/contact/</a>
LaCie Belgium Contact us at: <a href="http://www.lacie.com/be/contact/">http://www.lacie.com/be/contact/</a> (Français)	LaCie Canada Contact us at: <a href="http://www.lacie.com/caen/contact/">http://www.lacie.com/caen/contact/</a> (English)
LaCie Denmark Contact us at: <a href="http://www.lacie.com/dk/contact/">http://www.lacie.com/dk/contact</a>	LaCie Finland Contact us at: <a href="http://www.lacie.com/fi/contact/">http://www.lacie.com/fi/contact/</a>
LaCie France Contact us at: <a href="http://www.lacie.com/fr/contact/">http://www.lacie.com/fr/contact/</a>	LaCie Germany Contact us at: <a href="http://www.lacie.com/de/contact/">http://www.lacie.com/de/contact/</a>
LaCie Italy Contact us at: <a href="http://www.lacie.com/it/contact/">http://www.lacie.com/it/contact/</a>	LaCie Japan Contact us at: <a href="http://www.lacie.com/jp/contact/">http://www.lacie.com/jp/contact/</a>
LaCie Netherlands Contact us at: <a href="http://www.lacie.com/nl/contact/">http://www.lacie.com/nl/contact/</a>	LaCie Norway Contact us at: <a href="http://www.lacie.com/no/contact/">http://www.lacie.com/no/contact/</a>
LaCie Spain Contact us at: <a href="http://www.lacie.com/es/contact/">http://www.lacie.com/es/contact/</a>	LaCie Sweden Contact us at: <a href="http://www.lacie.com/se/contact/">http://www.lacie.com/se/contact</a>
LaCie Switzerland Contact us at: <a href="http://www.lacie.com/chfr/contact/">http://www.lacie.com/chfr/contact/</a> (Français)	LaCie United Kingdom Contact us at: <a href="http://www.lacie.com/uk/contact/">http://www.lacie.com/uk/contact</a>
LaCie Ireland Contact us at: <a href="http://www.lacie.com/ie/contact/">http://www.lacie.com/ie/contact/</a>	LaCie USA Contact us at: <a href="http://www.lacie.com/contact/">http://www.lacie.com/contact/</a>
LaCie International Contact us at: <a href="http://www.lacie.com/intl/contact/">http://www.lacie.com/intl/contact/</a>	



## 9. Warranty Information

LaCie warrants your drive against any defect in material and workmanship, under normal use, for the period designated on your warranty certificate. In the event this product is found to be defective within the warranty period, LaCie will, at its option, repair or replace the defective drive.

This warranty is void if:

- ◆ The drive was operated/stored in abnormal use or maintenance conditions;
- ◆ The drive is repaired, modified or altered, unless such repair, modification or alteration is expressly authorized in writing by LaCie;
- ◆ The drive was subjected to abuse, neglect, lightning strike, electrical fault, improper packaging or accident;
- ◆ The drive was installed improperly;
- ◆ The serial number of the drive is defaced or missing;
- ◆ The broken part is a replacement part such as a pickup tray, etc.
- ◆ The tamper seal on the drive casing is broken.

LaCie and its suppliers accept no liability for any loss of data during the use of this device, or for any of the problems caused as a result.

LaCie will not, under any circumstances, be liable for direct, special or consequential damages such as, but not limited to, damage or loss of property or equipment, loss of profits or revenues, cost of replacement goods, or expense or inconvenience caused by service interruptions.

Any loss, corruption or destruction of data while using a LaCie drive is the sole responsibility of the user, and under no circumstances will LaCie be held liable for the recovery or restoration of this data.

Under no circumstances will any person be entitled to any sum greater than the purchase price paid for the drive.

To obtain warranty service, call LaCie Technical Support. You will be asked to provide your LaCie product's serial number, and you may be asked to furnish proof of purchase to confirm that the drive is still under warranty.

All drives returned to LaCie must be securely packaged in their original box and shipped with postage prepaid.

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**IMPORTANT INFO:** Register online for free technical support:  
[www.lacie.com/register](http://www.lacie.com/register)

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